opentext[™]

Be a digital transformation enabler for your healthcare customers

1 Patient Scheduling Facilitate direct communication between patient and administration with administration via eForms.

(2) Contract Management Automate communications, archive contracts for compliance, and leverage analytics for insights into process improvements.

(3) Claims Processing Securely and intelligently extract key insights from documents and eForms to autopopulate downstream systems.

(4) Patient Registration Register and check-in patients with forms automation and collect documents with capture.

(5) Accounts Payable

Extract and route AP data from content assets to systems and people securely and improve performance overtime with analytics.



omni-channel communications that integrate CRM data and other data sources.

patient data visualizations for effective communication of historic care and account information.

and securely communicate with pharmacies to maintain privacy and compliance.

with repeatable templates, data visualization and data integration from source systems (CRM, HRIS, PMS, etc.)

cost controls, process speeds and overall outputs based on insight derived from big data from multiple sources.

Why being a digital transformation enabler in Healthcare matters:



of patients crave digital interactions with their healthcare providers¹



of patients feel no loyalty to healthcare facilities with poor digital experiences¹



of patients want: digital scheduling, online payment options, portal and engagement capabilities, and results reporting tools¹

¹Black Book Market Research

Learn more at opentext.com/OEM