



OpenText Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: OpenText Exstream Empower Editor v23.x

Report Date: April 2023

Product Description: With Exstream Empower Editor, organizations enable users on the front lines of customer interactions to form strong relationships with customers and prospects, providing them with a pure, thin-client interface that is easy to use and ensures compliance for critical correspondence, including letters, notices, emails, proposals, quotes and invoices. Using a standard web browser, without any additional download or installation, Exstream Empower Editor lets users personalize communications in a controlled environment. It responds to user input by automatically populating communications with approved content. Since the editor is part of Exstream, it can access business, legal and marketing data and content from multiple sources to deliver communications to virtually any print or electronic channel. Exstream provides a single design environment to create structured, on-demand and interactive applications for use with desktop or browser-based clients. Design objects and variable rules can be created once and reused in multiple applications for multichannel delivery, significantly reducing time to market for interactive communications.

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Notes: OpenText Exstream Empower Editor version 23.x results are all contained in the Web conformance level and remarks and explanations. Accessibility is a priority for OpenText, and any issues found will be remediated as defects. There is an imbedded Accessibility Keyboard Shortcuts Menu, and the help section should be referenced for accessibility information. The keyboard navigation needs to be opened to have the full functionality. The content being created may include accessible controls and commands as well.

Evaluation Methods Used: Manual and automated testing based on the DHS TTV5 testing protocols.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	When background images are hidden, the name of the buttons are not available elsewhere on the page.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports	Page has no heading structure.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	Color may be only way to convey content – when <i>Theme View</i> is enabled
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	Users can toggle between toolbar and editable content using keyboard shortcuts.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Not Applicable	All content is contained in one web page.
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Not Tested	
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	Colors are configurable.
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Colors are configurable.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Not Applicable	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Not Applicable	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Legal Disclaimer

Date Testing was Completed	April 2023
Official Name	As printed above
Version Number	23.x
Browser	Local installation
Computer	Windows 11
Testing Tools Used	Windows Narrator, Windows Magnifier, Windows Speech Recognition, NVDA, Accessibility Insights, ANDi
Tester Name	Laura Renfro, Renfro Consulting Kelsey Arnold, Renfro Consulting
Reviewed By	Pamela Thomas, OpenText Exstream
Notes/Unique to this Testing	The VPAT testing was semi comprehensive and not scenario driven. Log in, all ribbons and toolbars were tested. The application is very accessible, and effort was made to follow normal operating cues and trails throughout the application.

For purposes of this test, “Supports” means largely satisfies, and “Partially Supports” means satisfies any percentage above zero.

The enclosed data documents a product’s conformance with VPAT accessibility standards from Section 508 of the Rehabilitation Act of 1973, and 29 U.S.C. § 794(d). Data in this report reflects results which were obtained under a controlled environment. As such, duplication of tests may yield different results. Deviation from the data presented in this report may result from user error, software updates, differing legal jurisdiction, internet browser utilized, device used, or any other alteration, however slight, of the testing environment. Renfro Consulting does not guarantee that results will be identical in every scenario and is not responsible for any inconsistencies. Questions regarding results can be directed to Laura Renfro, at laura.renfro@renfroconsulting.com.