opentext™

OpenText Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: OpenText Exstream Design and Production Design Manager v23.x

Report Date: April 2023

Product Description: In a Design and Production installation, Design Manager and Designer form the Window-based desktop design environment that is used to design and set up customer communications in the form of Design Manager applications. Design Manager is also used to compile applications and to configure test and production engine runs for delivering communications to customers. If you are using Empower, interactive Empower documents are created in the same design environment as standard Design Manager applications, and leverage all of the available content integration and delivery capabilities.

Design Manager lets users create and manage the design objects that make up a Design Manager application, including design templates, data files, variables, output, output queues, and the production equipment used by the Exstream engine to produce customer

output. Additionally, system administrators use Design Manager to perform administration tasks, such as managing users and design groups and defining design components.

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Notes: This locally installed Software is an authoring tool. The answers in the WCAG 2.0 Tables are applicable for any information regarding Authoring Tools as well as locally installed Software. The nature of the application is to create content. The accessibility testing parameters are for the locally installed Software, there could be minor changes in an imported or exported document or other created content. Accessibility is a priority for OpenText, and any issues found will be remediated as defects. There is an imbedded Accessibility Keyboard Shortcuts Menu, and the help section should be referenced for accessibility information.

Evaluation Methods Used: Manual and automated testing based on the DHS TTv5 testing protocols.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes o)

Standard/Guideline	Included In Report
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Background images may not have null text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports	Functions may not be programmatically determined.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Color may be the only way to convey information.
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports	Keyboard shortcuts are available and customizable.
2.1.2 No Keyboard Trap (Level A)	Supports	Navigation between panes requires keyboard shortcut.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Key shortcuts are combination of function keys and letter/symbol keys.
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Not Applicable	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	Focus reveal/hide order may not be intuitive.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	Language can be set in Tools.
3.2.1 On Focus (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Partially Supports	User may not be notified of input error.
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Not Applicable	
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Not Applicable	
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Colors are fully customizable.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Not Applicable	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Not Applicable	
3.2.3 Consistent Navigation (Level AA)	Not Applicable	
3.2.4 Consistent Identification (Level AA)	Not Applicable	
3.3.3 Error Suggestion (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Tested	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Tested	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Tested	
1.2.9 Audio-only (Live) (Level AAA)	Not Tested	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not Tested	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Tested	
1.4.7 Low or No Background Audio (Level AAA)	Not Tested	
1.4.8 Visual Presentation (Level AAA)	Not Tested	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Tested	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Tested	
2.2.3 No Timing (Level AAA)	Not Tested	
2.2.4 Interruptions (Level AAA)	Not Tested	
2.2.5 Re-authenticating (Level AAA)	Not Tested	
2.2.6 Timeouts (Level AAA 2.1 only)	Not Tested	
2.3.2 Three Flashes (Level AAA)	Not Tested	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Tested	
2.4.8 Location (Level AAA)	Not Tested	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Tested	
2.4.10 Section Headings (Level AAA)	Not Tested	
2.5.5 Target Size (Level AAA 2.1 only)	Not Tested	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Tested	

Criteria	Conformance Level	Remarks and Explanations
3.1.3 Unusual Words (Level AAA)	Not Tested	
3.1.4 Abbreviations (Level AAA)	Not Tested	
3.1.5 Reading Level (Level AAA)	Not Tested	
3.1.6 Pronunciation (Level AAA)	Not Tested	
3.2.5 Change on Request (Level AAA)	Not Tested	
3.3.5 Help (Level AAA)	Not Tested	
3.3.6 Error Prevention (All) (Level AAA)	Not Tested	

Legal Disclaimer (Company)

Date Testing was Completed	April 2023
Official Name	As printed above
Version Number	23.x
Browser	Local installation
Computer	Windows 11
Testing Tools Used	Windows Narrator, Windows Magnifier, Windows Speech Recognition, NVDA, Accessibility Insights, ANDi
Tester Name	Laura Renfro, Renfro Consulting Kelsey Arnold, Renfro Consulting
Reviewed By	Pamela Thomas, OpenText Exstream
Notes/Unique to this Testing	The VPAT testing was semi comprehensive and not scenario driven. Log in, all ribbons and toolbars were tested. The application is very accessible, and effort was made to follow normal

	operating cues and trails throughout the application.

For purposes of this test, "Supports" means largely satisfies, and "Partially Supports" means satisfies any percentage above zero.

The enclosed data documents a product's conformance with VPAT accessibility standards from Section 508 of the Rehabilitation Act of 1973, and 29 U.S.C. § 794(d). Data in this report reflects results which were obtained under a controlled environment. As such, duplication of tests may yield different results. Deviation from the data presented in this report may result from user error, software updates, differing legal jurisdiction, internet browser utilized, device used, or any other alteration, however slight, of the testing environment. Renfro Consulting does not guarantee that results will be identical in every scenario and is not responsible for any inconsistencies. Questions regarding results can be directed to Laura Renfro, at laura.renfro@renfroconsulting.com