

The Business Value of OpenText Supply Chain Integration Solutions

OpenText customers are realizing **significant value** by leveraging OpenText's solution to support their supply chain operations. This would result in **a three-year ROI of 317%**.

KEY RESULTS

➡ **317%**
3-year ROI

⬆ **45%**
more efficient
Supply Chain IT staff

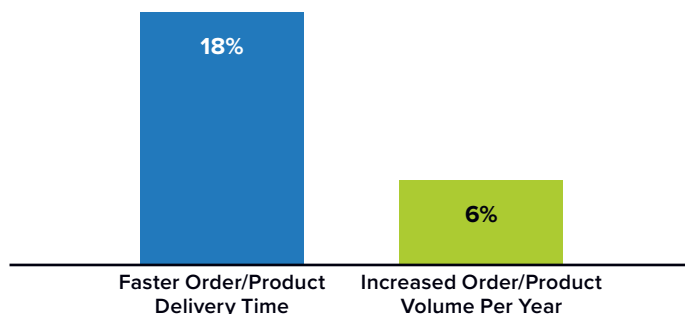
➡ **14 months**
to payback
on investment

CUSTOMER QUOTE:

"Time is the biggest benefit of using OpenText. We're not spending a ton of time doing everything manually or trying to work with a piece of software that doesn't do what we need it to do. This gives us time to do other things we need to do."

ORDER DELIVERY IMPACT

(% improvement)



SUPPLY CHAIN EFFICIENCIES

⬆ **30%** more productive supply chain management teams

⬆ **19%** more productive manufacturing staff teams

⬆ **18%** more productive warehouse teams

⬆ **\$6.06 million** in supply chain-related cost savings

CUSTOMER QUOTE:

"We've been able to reduce our cost and improve our efficiency by having real-time data, and producing analysis of that data and review of that data which is sent to our internal employees in a timely manner. We've been able to accelerate our time to get results, specifically through the workflows for which we've used OpenText."

BUSINESS BENEFITS

⬇ **19%** reduction in supply chain software and hardware cost

⬆ **\$5.35 million** total new revenue gained per year

⬆ **7%** improved customer satisfaction