

EXECUTIVE BRIEF

# Are your telephone lines plain and old? It's time to move to a modern fax solution.

POTS (Plain Old Telephone Service) analog lines are being eliminated. Now's the time to turn to a modern, scalable document delivery solution specifically designed for organizations like yours.



**Highly secure,** meeting the latest in compliance regulations, with extensive audit capabilities



**Enhanced** user and admin experience with mobile capabilities and enriched administrative tools



**Increased productivity** with key integrations and development of business-critical workflows

**Fax has always been "on its way out." But with the 2019 Federal Communications Commission (FCC) memorandum, old faxing methods might actually be meeting their end. In 2019, the FCC issued a Memorandum of Opinion and Order 19-72 allowing companies to decommission copper wire phone services as early as August 2022. During its inquiry, the FCC determined that the public interest is no longer served by maintaining legacy regulatory obligations and the associated costs of copper wire phone lines.**

Copper wire telephone systems are old and expensive, and new technologies are taking over the market. This phase out will impact anyone using copper wire POTS (Plain Old Telephone System) lines. Anyone faxing with these lines should consider switching before they are caught by surprise with the cancellation or unregulated price increase of maintaining analog lines.

With a digital fax solution, an organization can create a path to modernization explicitly designed for its specific needs. Moving to a cloud or hybrid solution eliminates reliance on copper and analog lines and provides other tremendous benefits. Organizations can also increase the security of their information exchange, enhance user experience and develop built-in workflows that meet their business needs.

***"While there is a plethora of faxing vendors on the market, we chose OpenText RightFax because it is best-in-class for integrations, scalability and value. OpenText provided a level of integration into our Epic and NextGen EHR systems that we simply couldn't get with other fax vendor offerings."***

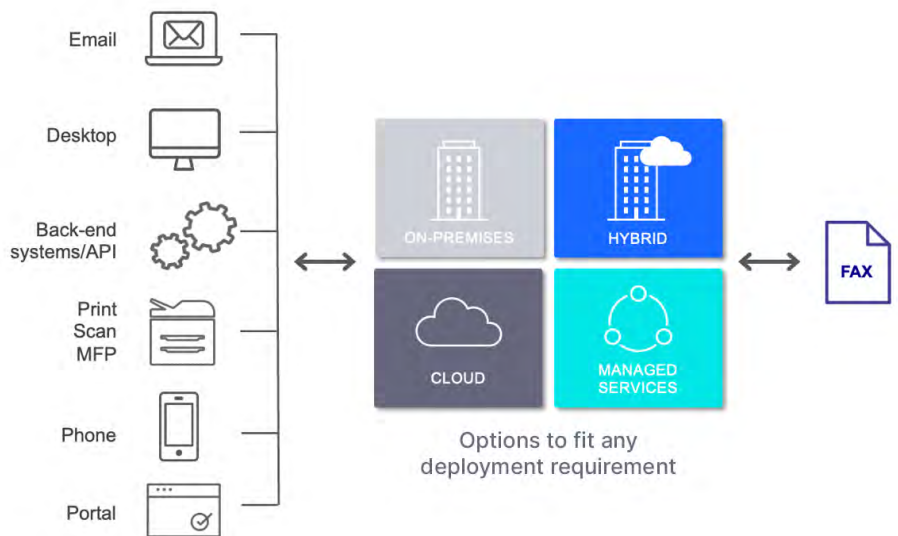
Paul Matthews  
Chief Technology Officer  
OCHIN

[Read the Success story](#)

[Fax Modernization](#)

OpenText offers a suite of powerful fax solutions for any size and type of organization. Users can securely exchange faxes from email or desktop applications and send and receive automatically from integrated enterprise platforms, such as SAP® and Oracle®.

Organizations can eliminate the expense of maintaining standalone fax machines and the need for fax cards, meaning no more busy signals or analog adapters. Increased remote worker flexibility, advanced traceability, single sign-on and rich tooling features simplify administrative functions, while built-in compliance with standard regulations and data encryption during transit and at rest meet strict security requirements. Mobile-ready features, critical integrations with crucial fax-dependent tools and workflows and the ability to fax directly from multiple devices make tasks easier for employees, improve productivity and streamline business processes.



## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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