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DATA SHEET

OpenText[™] **MBPM**[™]

Your vision for business improvements delivered



Simplify end-to end processing with user friendly portals



/ Increase efficiency and cost-savings with powerful built-in reporting and analytics



Substantially reduce risks



 $\stackrel{\times}{\circ}\stackrel{\uparrow}{\times}$ Deploy with flexibility and ease

In recent years Business Process Management (BPM) has garnered tremendous interest from organizations, largely because business processes are the organizational "drive train" for how things get done). Today, more than ever, organizations are looking for ways to streamline and improve how they do business while effectively addressing competitive pressures, regulatory changes, market conditions, and customer demands.

Every business process has a lifecycle, from discovery of the need to create or change a process through deploying, managing, and optimizing the process as requirements evolve. OpenText™ MBPM™ provides everything the enterprise needs to manage the complete process lifecycle and achieve unique levels of business process improvement. Moreover, the comprehensive, mature and highly unified nature of the MBPM suite allows organizations to do all this faster, with greater ease and at lower costs than other alternatives.

MBPM provides a comprehensive foundation for enterprise-wide Business Process Management, uniting workers, systems, and information to improve business innovation, agility, and performance.

Once a process and its associated integration points have been designed and modeled in the designer, it can be deployed to the repository and the process engine automatically acts as the orchestrator of all human and system-based actions defined in the process. OpenText MBPM processes can be deployed either on their own, subject to whatever governance process is required, or can even be scripted to automatically deploy in conjunction with other related system deployments. Once deployed, the process engine captures all events and process-related data in the process repository, providing an essential inventory of information that serves as the foundation for compliance audits, reporting and analysis and process optimization.

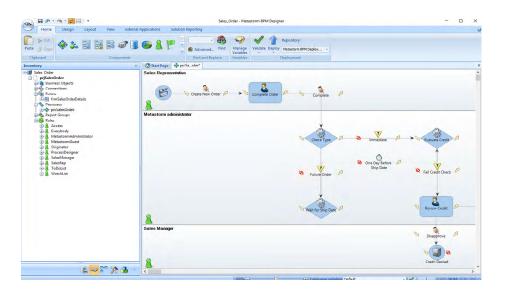
MBPM Advance Simulation drives process optimization and reduces risk by enabling organizations to test "what if" scenarios before making production process changes. Process owners can change the process model to reflect proposed or expected changes. They can then simulate how the new version of the process will perform, using historical process data from the Process Repository and/or business assumptions. Multiple changes can be simulated and compared, enabling process owners to identify changes that bring the most value and easing the change management burden on all parties.

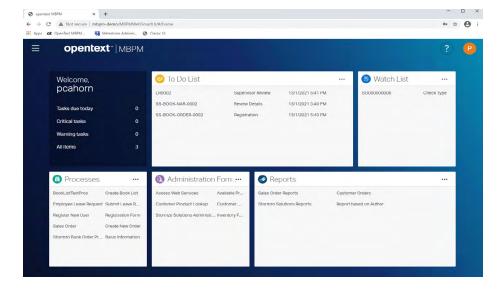
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OpenText MBPM Key Features	
Collaborative Integrated Design	Use a single environment to design all aspects of your business process. Business Analysts can design a process, build UIs, implement rules and create process integration. While developers can work on and easily hand off more complex data access and integration tasks).
Integrated Business Process Analysis	Integrated, advanced business process analysis and simulation provides insight into most valuable areas of improvement
Comprehensive Metamodel	Robust, comprehensive metamodel allows you to model all aspects of your process: Organizations, Goals, KPIs, Rules, Processes, UI Forms, etc.
Highly Extensible	Add-in based infrastructure means that you can extend both the metamodel and corresponding design environment or use 3rd party frameworks that add additional functionality
Stateless Design	Process Engine is based on proven technology and is capable of scaling up and out with our stateless design.
Open Framework	SOA based design will allow you to utilize your existing infrastructure. For example, you can quickly enable your processes to be document centric by incorporating your existing DMS with our Open DMS Framework. Or you can maintain users, roles, and groups natively within your existing directories or systems with our Open Authentication infrastructure
Open Repository	Access to process metadata, runtime work items, and historical data is simple with our open and documented repository.
Process Intelligence	Tightly integrated process intelligence capability provides fast and rich understanding of your processes.
ASP .Net	Highly customizable ASP.Net client is a fully feature web based interface allowing users access to their MPM To Do, Watch, Blank Forms, and Administrative Forms for all of their MBPM processes.
SharePoint and JSR-168 Portals	Quickly build robust portal pages that are specific to your process or user role with our web parts for SharePoint or portlets for Java
Office 2007 and 2010	Unique Office client will not only enable users to access work items from within their productivity tools, but it will enable them to bind processes and process data directly to the work items they create.
Any Language	Rapid deployment in any language, including those requiring right to left display

OpenText™ MBPM™ 2/3

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About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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