



# IT and Software Asset Management with Asset Management X (AMX)

IT Asset Management (ITAM) and Software Asset Management (SAM) are critical for your IT Operations Management (ITOM) success. Now you can get ITAM and SAM capabilities delivered by a SaaS-based, cloud, or on-premises solution: Asset Management X (AMX).

## Asset Management X at a Glance:

### Hardware:

Engage in service asset and configuration management (SACM), including lifecycle, stock inventory, and asset reservation management

### Software:

Get license metrics, consumption analysis, compliance reports, and deployed products for a growing library of software titles

### Contract and Vendor:

Manage leasing, service, maintenance, warranty, license and other contracts and agreements for assets in your enterprise

### Financial and Procurement:

Assign assets to cost centers, track asset costs against budgets, and manage purchase orders and receiving

## Unified IT Asset Management

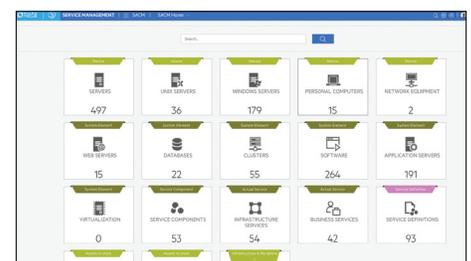
IT organizations are under pressure to reduce the cost of IT operations, increase service levels, stay compliant, and improve visibility into financial and operational decisions. One way to achieve this is by managing the physical, virtual, financial, and contractual aspects of IT assets on a common platform shared across multiple IT disciplines. When ITAM and SAM are an integral part of your Enterprise Service Management solution, you can easily accelerate IT Operations while reducing costs.

An effective and unified ITAM and SAM practice will give your business a clearer picture of the quantity and type of assets already owned, making it easier to control costs, enforce compliance, as well as financially plan for the future. Using unified ITAM and SAM practices and tools can also mean faster service incident resolutions by associating hardware and software services to end users. OpenText™ Service desk analysts have easy access to information related to the IT assets associated with reported issues and is better positioned to understand the root causes and then apply the needed fixes.

## Key Features

### Service Asset and Configuration Management

The service asset and configuration management (SACM) portion of OpenText™ Asset Management X helps IT teams maintain up-to-date information about Configuration Items (CIs) required to deliver an IT service. Service management teams can see all the physical, virtual, and software assets involved in delivering any IT service and do proactive impact analysis on any changes they may make in resolving tickets. IT assets can be added to or removed from available inventories, used to create catalog offerings of pre-approved hardware or software for service management and users to choose from, or reserve IT assets from inventory when resolving tickets because service management teams and IT asset management teams are using a common repository of CIs delivered by Universal CMDB.



**Figure 1.** Service Asset and Configuration Management helps unite your IT service delivery with your asset management processes.

### Software Asset Management

No one likes unexpected expense or fines around software usage. Organizations need to manage software licensing across all IT platforms to moderate licensing costs and reduce the risk of non-compliance. The Software Asset Management entitlement for Asset Management X (AMX) uses OpenText Universal Discovery to collect the installed software both on-premises and in the cloud, and capture the environment on which it is installed (e.g., hardware, virtualization, or clusters). Asset Management X then calculates the software license entitlements that are needed and compares it to the actual software entitlements to deliver clear compliance reports for vendors and software titles. Software compliance is calculated for:

- Microsoft Windows Server
- Microsoft SQL Server
- Microsoft Office 365
- Oracle Database with Options and Management Packs
- IBM through IBM License Management Tool (ILMT)/BigFix integration with Universal Discovery
- VMware including vCloud, vRealize, and vSphere Suite as well as individual components

The SAM library of supported vendors and software titles is constantly growing too, giving you a more complete picture of your installed software. Using Software Asset Management delivered by AMX can help your organization avoid unpleasant surprises when it comes to your software usage and compliance.

### Contract and Vendor Management

The Contract and Vendor Management portions of Asset Management X helps your organization gain control over the number, variety, and complexity of IT asset contracts. This solution simplifies and automates contract

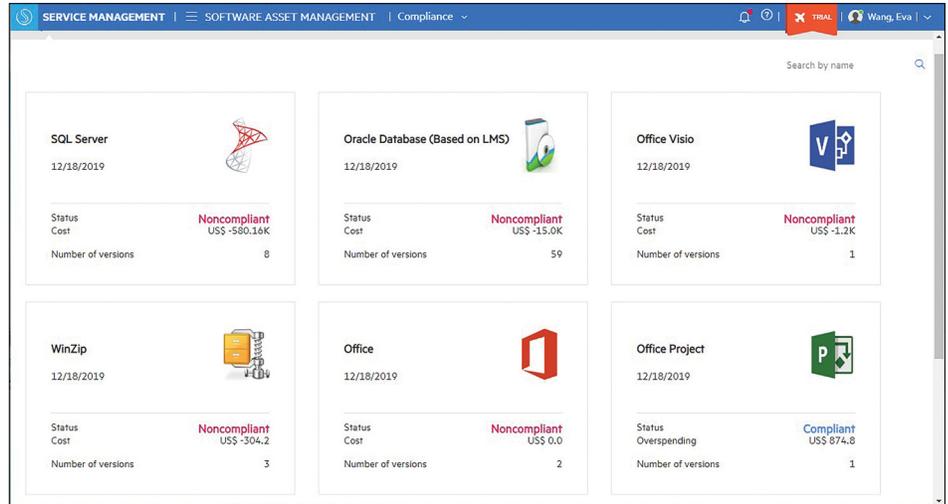


Figure 2. Software Asset Management (SAM) helps you stay compliant.

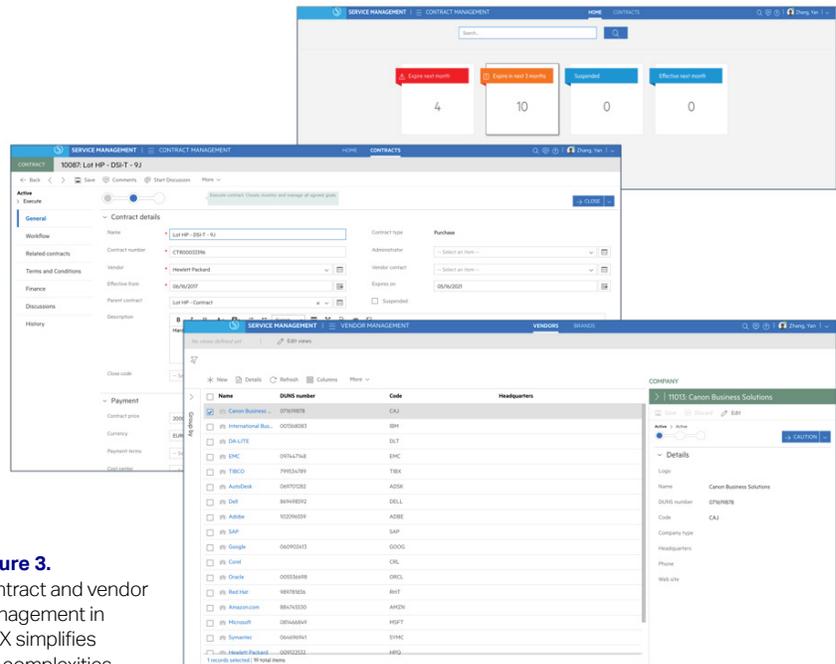


Figure 3. Contract and vendor management in AMX simplifies the complexities of managing vendor contracts.

management processes—throughout the asset lifecycle, from request and procurement to retirement. The tool works in conjunction with accounting and enterprise resource planning (ERP) software to help reduce over-purchasing of assets and maintain compliance with contracts. Additionally, you can track your vendors and associated contracts and get notified when contracts expire to return leased assets or renew contracts in a timely manner. Using Contract and Vendor Management, you can help control asset costs, avoid unnecessary expenses, and be compliant with your existing vendor contracts.

### Financial Management

The Financial Management solution makes it easy to track costs associated with every asset at every stage in its lifecycle, including expenses related to capital and operations. You can easily assign values to assets, track costs by budget centers or lines, and run net value simulations on your hardware and software assets. Having accurate costs associated with assets and assigning them to budget centers and projecting depreciation helps individual departments more accurately project replacement costs, as well as allows asset managers better insights into the total value and costs of their hardware, software, and other assets.

### Procurement Management

With the procurement capabilities, you can create vendor catalogs of their offerings and publish as a catalog for a more standardized approach to the procurement process for your service desk and end users. Additionally, you can manage purchase orders for assets and their individual purchase order lines for better transparency into costs and the purchasing process. And when the asset arrives, you can create receiving slips that automatically moves the asset into stock inventory for a unified approach to procurement and stock inventory management.

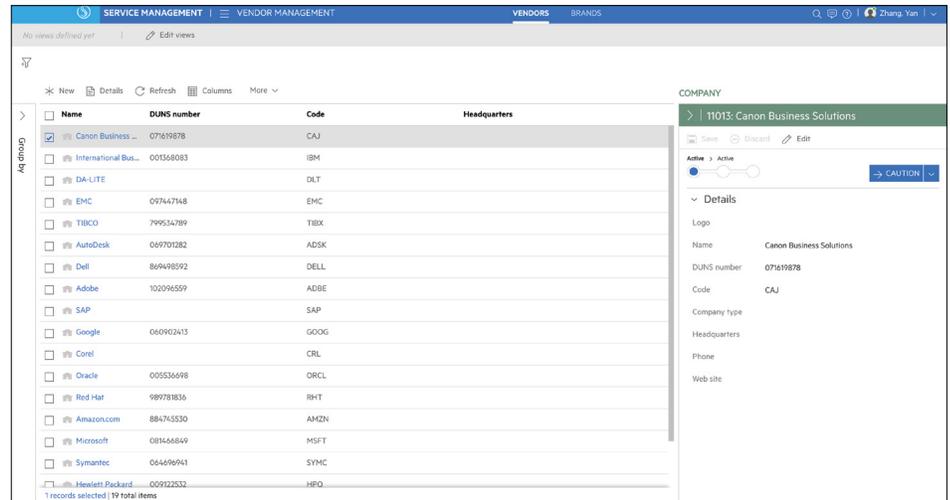


Figure 4. Vendor management in AMX makes managing the vendors of your assets easier.

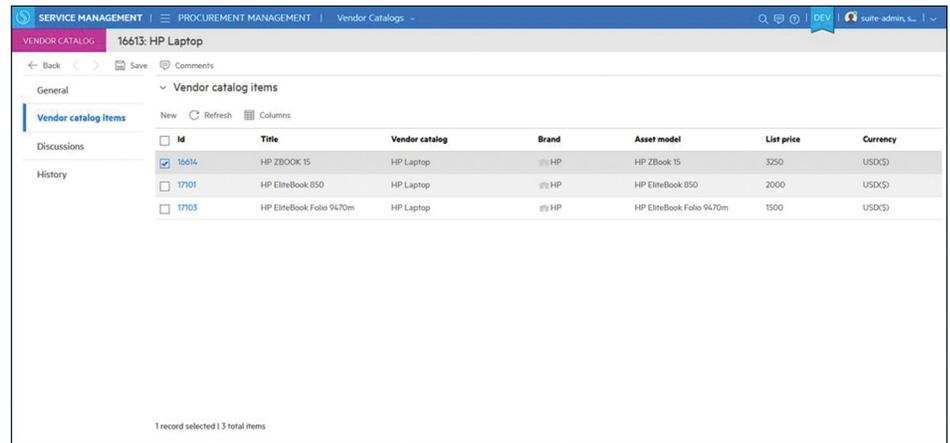


Figure 5. Procurement management in AMX helps accelerate procurement processes.

### More Efficient Enterprise Service Management

Unifying ITAM and SAM into the same platform as your Service Management solution allows individual teams to work from a common set of data. Service desk agents can fulfill service requests for hardware from a common catalog of assets from approved vendors, inventory

can be assigned and tracked when it arrives in shipping and added to stock, and assigning software licenses to users can automatically be counted against license agreements. Service management becomes more efficient, service requests are fulfilled quicker, and asset inventory and costs are tracked and assigned to budgets.

Managing the physical, virtual, financial, and contractual aspects of IT assets and software licenses from a common platform accelerates Enterprise Service Management and IT Operations while reducing costs.

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Asset Management X can help unify your approach to Enterprise Service Management and IT Operations Management across your entire organization for faster, more efficient service and asset management. For more information about Asset Management X, please visit: [www.microfocus.com/itam](http://www.microfocus.com/itam)

For more information about Universal Discovery and UCMDB: visit: [www.microfocus.com/cmdb](http://www.microfocus.com/cmdb)

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