



Information reimagined



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Who we are

Get to know the leader in information management

OpenText powers and protects information to give organizations of all sizes the information advantage. We sit at the center of connected ecosystems, the internet of clouds, and play a critical role as our customers adopt cloud, security, and AI. We drive innovation to transform knowledge workers and elevate human potential in the age of AI.

Founded in 1991, OpenText grew out of a partnership between the University of Waterloo and Oxford University to create the first online Oxford English Dictionary. Our first product pioneered searching across every word on every web page. Since then, we've grown into a top ten global software company that delivers innovation and value to organization of all sizes.



OpenText quick facts

—
23,000

employees

—
98

of top 100 global industry
leaders trust OpenText

—
180

countries where we
serve customers

—
11 million

public cloud users

—
120k+

enterprise customers

—
9,000

private cloud deployments

Information management is delivered through:



Business Cloud

Cover the basics to achieve the extraordinary with trusted information.



Business AI

Be ready for anything with next-gen autonomous cloud.



Business Technology

Innovate across domains with AI and security built in.

What we do

Elevate human potential with information management

Work as we know it is changing. With the arrival of AI and automation, machines are taking over mundane tasks, boosting productivity, delivering insights from information, and fueling better decisions. At the same time, the ongoing transition to cloud is providing companies with the basis for stable, streamlined operations while a holistic approach to security heightens the protection of data and systems.

These changes are happening all around us. But only the organizations that can take advantage of them will lead their industries.

So how can they do it? With **information management**. These solutions help organizations manage and govern large data sets -- securely, confidently, and at scale in the cloud. With the right data orchestration, organizations can get ready to drive real productivity with AI. When AI can be implemented with trust and security, we can unleash the knowledge worker and elevate human potential.



Our customers

Solving our customers' challenges is how we reach our goals

These are just a few examples of how companies are reimagining information to achieve more with OpenText information management.

Productivity skyrockets for international airline group

Air France-KLM streamlines IT service management so workflows can be created in hours instead of days and offers one-click self-service for its 90,000 users.

“This gives us the scalability we wanted. In a full lifecycle management orchestration, we have reduced our time to market and improved the quality of our service.” Trajce Golomeov, automation and cloud technical architect, Air France-KLM.

[Learn more >](#)

AIRFRANCE KLM

400% improvement in productivity

ot opentext™

Lighting company flips the switch on supplier collaboration

GE Lighting, a Savant company smooths operations with a cloud-based order management solution that offers total visibility for supplier and buyer transactions.

“Supplier collaboration in OpenText Active Orders contributed to a 10% improvement in on-time fulfillment this year—helping us to foster greater customer satisfaction.” Rick Stalker, SAP technical product manager, GE Lighting, a Savant company.

[Learn more >](#)

GE Lighting
A SAVANT COMPANY

Financial services firm keeps pace with digital explosion

As the financial services world continues its shift to digital applications, Rabobank streamlines and accelerates global application testing so it can release apps more quickly to satisfy customer demand.

“From my perspective, the best thing about LoadRunner Enterprise SaaS is the added flexibility it gives us. If requirements around our applications change, we can rapidly adjust our testing footprint up or down.” Arjan Bos, product owner, Rabobank.

[Learn more >](#)



Rabobank



Telecom company puts cyberthreats on hold

Vodafone Türkiye heightens confidence and compliance for its finance division with a data security platform that hunts for potential threats while keeping up with industry standards.

“We were delighted to see that VDAM reduced our average archive retrieval time to three days, avoiding hefty penalties.”

Basak Gencer, cyber security senior manager, Vodafone Türkiye.

[Learn more >](#)



Nonprofit elevates IT services to empower users

Global humanitarian organization World Vision International reimagines its IT operations and service delivery with a well-designed digital strategy so that users can work more collaboratively and efficiently to achieve mission goals.

“By reimagining end-to-end operations and service delivery through digital transformation, we can enrich our users’ experiences and accelerate the promise that is always at the forefront of our minds—helping vulnerable children all over the world.” Jerome Capili, IT director of global service management, World Vision International.

[Learn more >](#)





Professional services firm helps safeguard critical infrastructure

Utility clients of PwC Canada count on advanced threat management to help them protect essential North American infrastructure from cyber attacks.

“The ArcSight out-of-the-box capabilities of world-class SOAR, great threat hunting, and rapid reporting and analytics functions make it a great end-to-end solution for our utilities clients.” Umang Handa, partner, national lead, managed security services, cybersecurity and privacy, PwC Canada.

[Learn more >](#)



Insurance company simplifies IT to focus on innovation

Achmea, the largest insurance company in the Netherlands, streamlines service and asset management with a cloud-based solution so the IT department can explore new features and capabilities to offer its users.

“With the move to SMAX SaaS, in line with our cloud-first strategy, we no longer have to perform manual upgrades. This allows me to focus on providing innovation and new functionality for our users.”
Christiaan Pöttger, Achmea’s IT4IT CMS manager.

[Learn more >](#)





Equipment rental firm spotlights sustainability

By digitizing paper-based processes, Loxam gives employees and customers faster access to the information they need while moving the company towards paperless workflows.

“Our corporate strategy focuses on making a positive impact on the planet. As part of this, we wanted to move to paperless working.” Stephane Aldeano, corporate senior technical director, Loxam.

[Learn more >](#)



Financial services company invests in customer experience

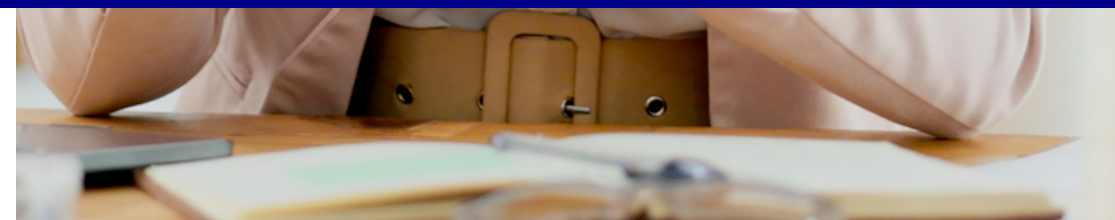
UK-based Nationwide Building Society took its outsourced, lackluster customer communications function and turned it into timely, personalized outreach that is boosting member experience and loyalty.

“We want to personalize our outreach based on a 360-degree view of each customer’s needs and preferences.” Amitesh Mishrai, CIO for customer experience platforms, Nationwide Building Society.

[Learn more >](#)



Creates personalized content 83% faster





Dairy co-operative prioritizes food safety and quality

Fonterra, the world's largest dairy importer based in New Zealand, improves product visibility and traceability to elevate customers' confidence.

"With OpenText, we have real-time visibility of our entire supply chain, which allows us to make better decisions faster. Our ability to deliver high-quality products on time to our customers has significantly improved, and our teams are more engaged and productive." Rob Turnbull, head of IT operations, Fonterra

[Learn more >](#)

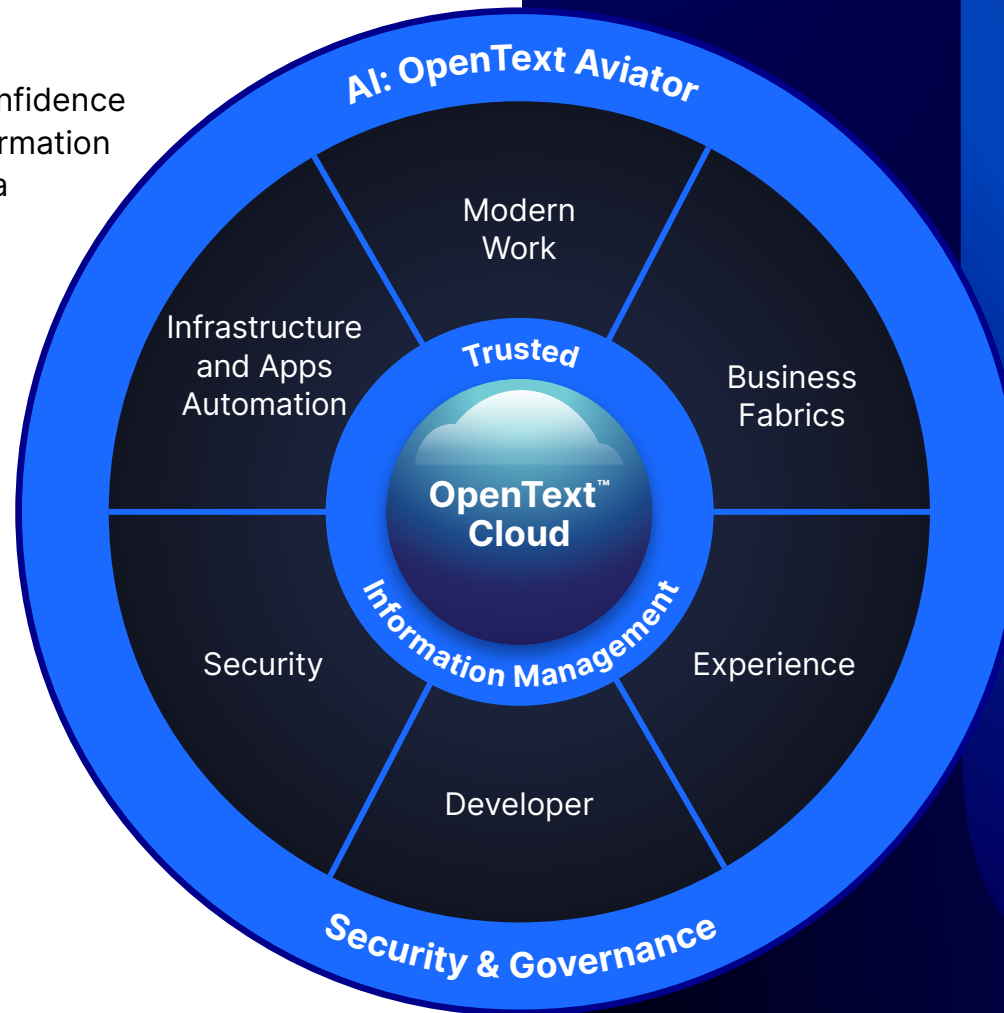
**Traces any product
within 3 hours**



Our portfolio

Where can information management take you?

Get the knowledge, insight, and confidence that can only come from being information driven with superior enterprise data management. From content to connections to conversations and more, OpenText manages your organizational information securely in the cloud so your workforce can improve business workflows and apply AI to elevate its potential.



Knowledge reimagined

Integrate

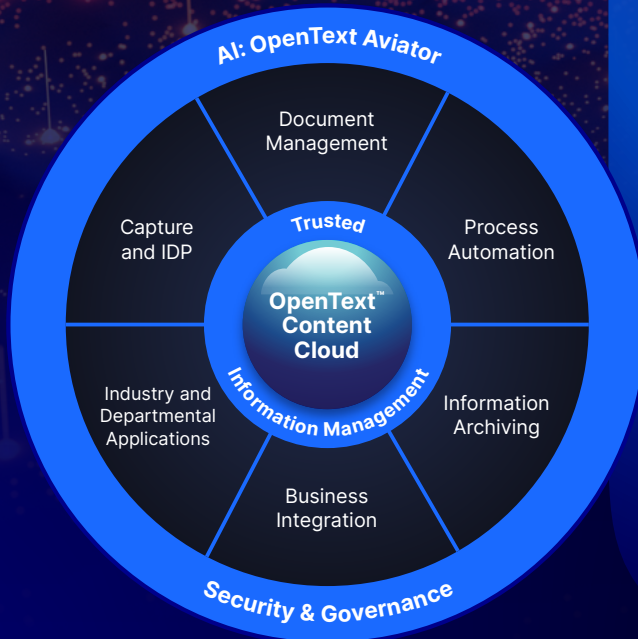
content and systems to enhance processes

Deliver

knowledge faster to drive productivity

Enhance

work with AI productivity and governance



Platform consolidation on SaaS solution



10x greater reliability on OpenText Private Cloud



Digitization and central repository for 15k staff



Automated and digitized customer transactions



Saves \$300k/year with paperless workflows



Archived 4.3 TB of data to save \$5M per year



Streamlined regulatory compliance processes



AI to analyse and classify documents

OpenText Content Cloud



Express

Boost productivity with best-in-class content management integrated with Microsoft Teams collaboration

Premium

Build operational excellence with ready-to-use integrations for SAP S/4 HANA, SAP SuccessFactors, and Salesforce

Ultimate

Bridge across boundaries with SaaS capture, file sharing, and digital signature

Integrate
content and systems to enhance processes

Deliver
knowledge faster to drive productivity

Enhance
work with AI productivity and governance

Content platforms

- OpenText Content Management
- OpenText Documentum Content Management
- OpenText Core Content Management

Content capabilities and services

- OpenText Capture
- OpenText Information Archive
- OpenText Process Automation

Extensions and add-ons

- For Human Resources
- For Engineering
- For Manufacturing
- For Government
- For Life Sciences
- For Healthcare
- For SAP Solutions
- For Salesforce
- For Microsoft 365

[Learn more](#)

Content Management Services | OpenText Content Cloud

Connections reimagined

Integrate

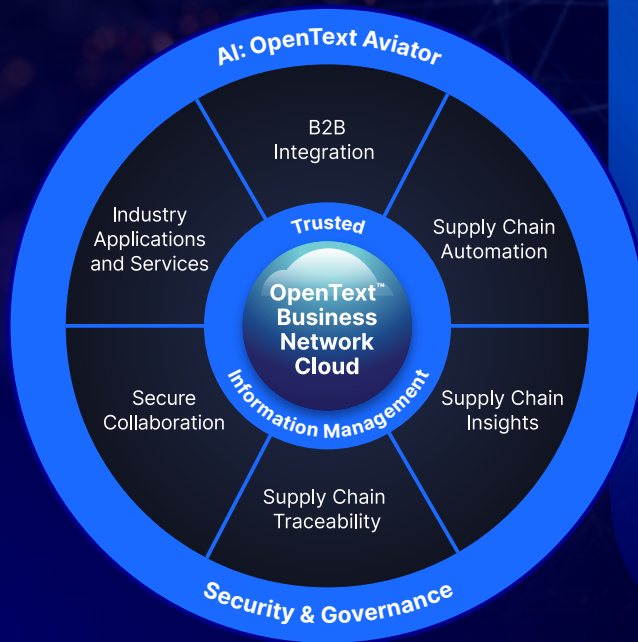
people, processes, and things

Automate

internal and external processes

Collaborate

across all business partners



Lacked EDI expertise to connect with new facilities



Faster access to supplier data to help optimize processes



Support global expansion and regional invoicing mandates



Product traceability and brand protection



Secure digital identity and access management for members



Improve cash visibility and optimize working capital

OpenText Business Network Cloud

Essentials

Digitize manual, paper-based processes

Foundation

Scalable integration for the mid-market

Enterprise

EDI-as-a-Service for global enterprise companies

Integrate
people, processes, and things

Automate
internal and external processes

Collaborate
across all business partners

Business Network platforms

- OpenText Trading Grid
- OpenText Trading Grid Command Center
- OpenText Core Collaboration Access
- OpenText Aviator IoT

Business Network Capabilities and Services

- OpenText Ready to Implement (RTI)
- OpenText Ready to Serve (RTS)
- OpenText Advisory Services

Extensions and add-ons

- OpenText Trading Grid e-Invoicing
- OpenText Trading Grid Supplier Hub
- OpenText Trading Grid Intelligence
- ERP adapters for SAP S/4HANA, Netsuite, and Microsoft Dynamics

Conversations reimagined

Optimize

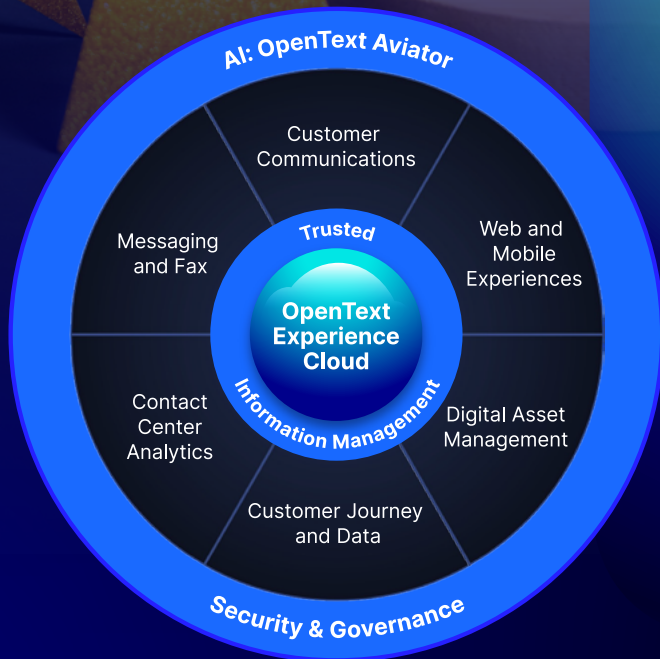
customer journeys with actionable insights powered by data

Empower

teams to craft exceptional, value-driven customer experiences

Engage

with customers through tailored, preference-based interactions



L'ORÉAL

Global marketing backbone and customer communications

RCI®

18,000 pages across 20 sites in 15 languages



Customer experiences in 12 languages and 17 countries



Improved fax transmission success rate to almost 100%



Personalized multi-channel insurance communications



Consolidated 100,000+ assets with powerful digital asset management

OpenText Experience Cloud

New packages:

Conversational Experience Delivery

Captivate customers with personalized communications delivered to their channel of choice

Customer Engagement Delivery

Manage the entire customer journey, uniting communications, messaging, and web for a cohesive experience

Experience Cloud

Seamlessly build, innovate, and scale with a best-in-class digital experience platform designed to grow with your business

Secure Data Delivery for Industry

Rely on the most trusted and compliant digital fax solutions built for highly regulated industries

Optimize
customer journeys with actionable insights powered by data

Empower
teams to craft exceptional, value-driven customer experiences

Engage
with customers through tailored, preference-based interactions

Customer experience platforms

- OpenText Communications
- OpenText Web CMS
- OpenText Core Web Optimization
- OpenText Digital Asset Management
- OpenText Contact Center Analytics
- OpenText Enterprise Document Accessibility
- CPaaS
 - OpenText Core Messaging
 - OpenText Core Fax
 - OpenText Core Journey and Customer Data

Business and Industry Integrations

- Salesforce
- SAP
- Guidewire
- Adobe

Learn more
OpenText Experience Cloud

Engineering reimagined

Faster

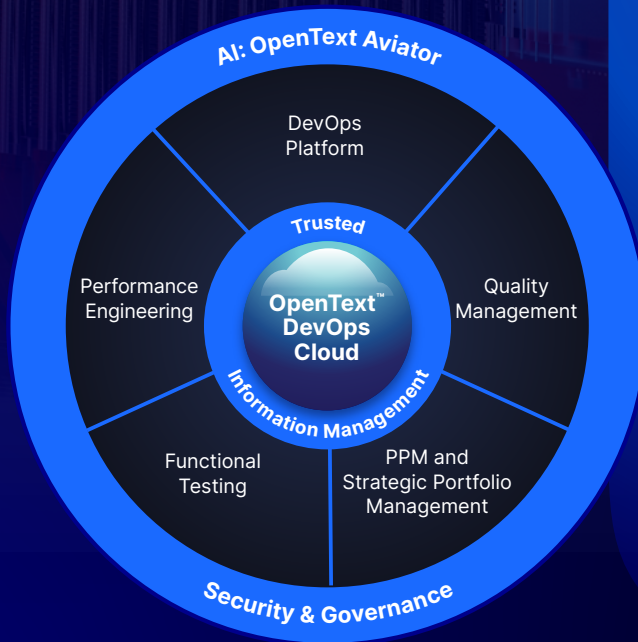
application delivery and optimized developer experience

Safer

software with built-in DevSecOps best practices

Smarter

releases with AI automation and insights



Lowered software deployment time by 96%



Increased release velocity and shortened cycle times



Boosted productivity and efficiency with move to DevOps



Increased app performance by more than 98%



Reduced testing costs, time to market and improved quality



Gained full project alignment to strategic state initiatives

OpenText DevOps Cloud

Express

Basic entry-level solution for teams looking to manage software releases, DevOps, and improve workflow efficiency

Premium

Enhanced with expanded functionality including advanced integrated testing and validation for full toolchain support

Ultimate

Complete solution including collaboration, quality management, and strategic planning and business goal alignment

Faster
application delivery and optimized developer experience

Safer
software with built-in DevSecOps best practices

Smarter
releases with AI automation and insights

DevOps platform

- OpenText™ Core Software Delivery Platform

DevOps capabilities and services

- OpenText™ Software Delivery Management
- OpenText™ Application Quality Management
- OpenText™ Functional Testing
- OpenText™ Performance Engineering
- OpenText™ Project and Portfolio Management
- OpenText™ Functional Testing Lab for Mobile and Web

Extensions and add-ons

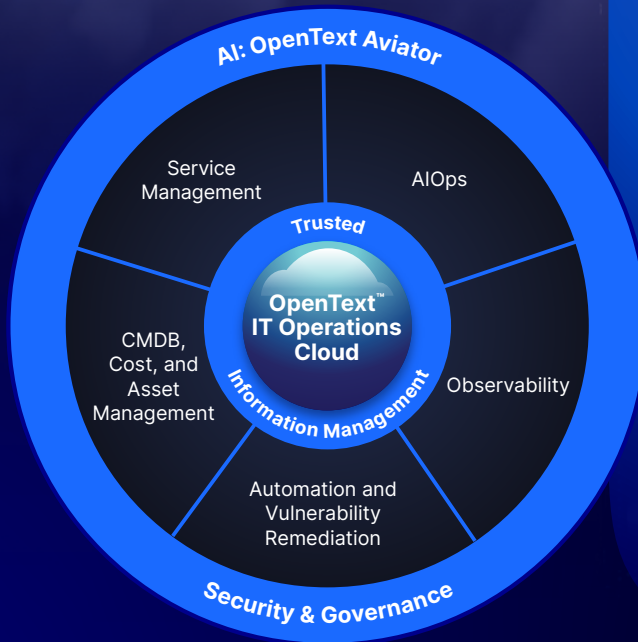
- OpenText™ DevOps Aviator

CloudOps reimagined

Control
the entire IT environment

Reduce
the total cost of ownership

Optimize
with a composable platform



Auto-routes 350,000 tickets annually for faster response



Reduced MTTR from hours to seconds



49% reduction in service outages



Automated patching down to 4 hours/week



Cloud provisioning boosts productivity by 400%



Self-service portal for more than 12,000 employees

OpenText IT Operations Cloud

Express

Entry-level solution with a focus on departmental-level service management

Premium

Focus on ITSM functionality including ITIL processes

Ultimate

Complete solution that adds discovery, automation, and IT asset management for a complete ITSM solution

Control
the entire IT environment

Reduce
the total cost of ownership

Optimize
with a composable platform

IT Operations platforms

- OpenText™ Service Management
- OpenText™ Network Operations Management
- OpenText™ AI Operations Management

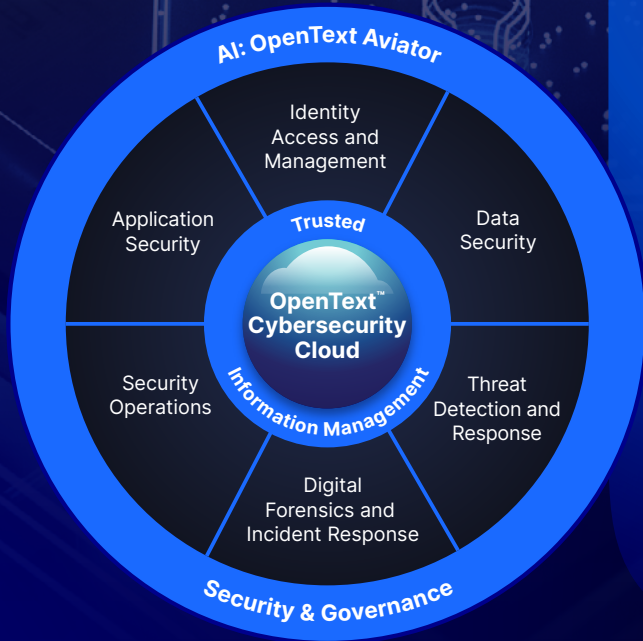
IT Operations capabilities and services

- OpenText™ Universal Discovery and CMDB
- OpenText™ Asset Management
- OpenText™ Automation Center
- OpenText™ Cloud Management
- OpenText™ Infrastructure Observability
- OpenText™ Application Observability

Extensions and add-ons

- OpenText™ Service Management with Aviator
- OpenText™ AI Operations Management with Aviator
- OpenText™ Network Operations Management with reporting
- OpenText™ AI Operations Management with reporting

Security reimagined



Protect

critical assets with identity, data, and application security

Detect

cyber threats with AI-powered visibility and real-time insights

Respond

quickly with automated threat containment and remediation



“Higher quality applications with fewer code vulnerabilities”



“Integrated security scanning right into the development cycle”



Comprehensive threat hunting reduces alert fatigue



“Providing a single point of identity and access control”



“Future-proof data protection with referential integrity, scalability, and full regulation compliance”



Consolidated email security and compliance archiving for HIPAA



Peachhigh-quality of mind and protection from ransomware

OpenText Cybersecurity Cloud



Prevent and protect

**Remediate and
restore**

Detect and respond

**Investigate, analyze,
and comply**

Protect

critical assets with identity, data, and application security

Detect

cyber threats with AI-powered visibility and real-time insights

Respond

quickly with automated threat containment and remediation

Application Security

- OpenText™ Core Application Security
- OpenText™ Core Software Composition Analysis

Data Security

- OpenText™ Data Privacy and Protection Foundation
- OpenText™ Core Data Discovery & Risk Insights
- OpenText™ Data Access Governance

Identity and access management

- OpenText™ Core Advanced Authentication
- OpenText™ Core Identity Governance
- OpenText™ Core Identity Manager

Security Operations

- OpenText™ Core Threat Detection and Response
- OpenText™ Core Adversary Signals
- OpenText™ Threat Intelligence

Digital Forensics and Incident Response

- OpenText™ Forensic
- OpenText™ Endpoint Investigator
- OpenText™ Endpoint Response

Decisions reimagined

Smart

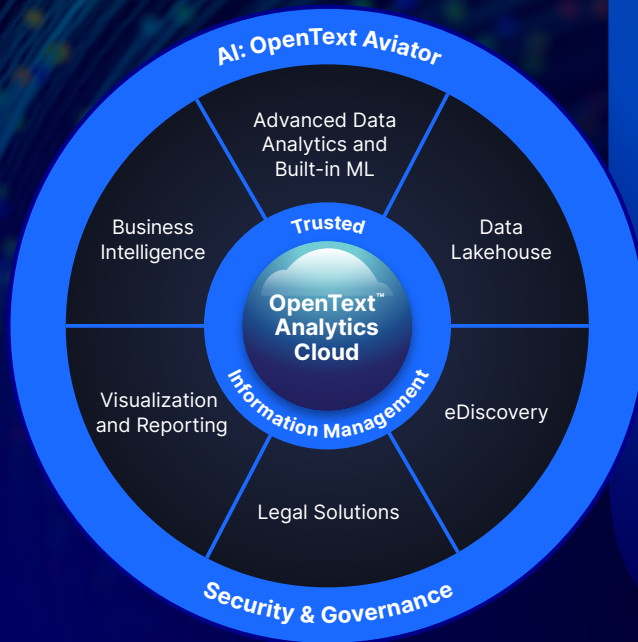
Intelligent operational and behavioral insights

Scalable

AI-led productivity, process efficiency, and optimized computing

Secure

Risk management and data security



"The Analytics Platform delivers the speed and massive scalability we need"



"For each dollar, we get the most processing power"



"Strong scalability and reduced operating costs. We recorded an ROI of 351 percent, with a payback time of only four months"



Leverages eDiscovery solutions for speed, security, and cost savings



"The best, most versatile, most powerful, and most affordable data warehouse on the planet"



Streamlines legal content management to improve security, privacy, and regulatory compliance



"Zero unplanned downtime of medical imaging systems using remote monitoring and predictive analytics"

OpenText Analytics Cloud

Customer insights

**Predictive
maintenance**

AdTech performance

**eDiscovery and legal
Solutions**

Smart

Intelligent operational and behavioral insights

Scalable

AI-led productivity, process efficiency, and optimized computing

Secure

Risk management and data security

Analytics platforms

- OpenText Analytics Database
- OpenText Intelligence
- OpenText Data Discovery
- OpenText Intelligent Classification

Smart legal platform

- OpenText Core Legal Hold
- OpenText eDiscovery
- OpenText Investigation
- OpenText Legal Content Management
- OpenText Legal Knowledge Management

API thrust services

- OpenText Information Intelligence - Thrust API
- Data Connectors



**Learn more about how reimagining information
can elevate your workforce's potential.**