Flyer

opentext™

Filr

File syncing and hosted services have multiplied in recent years, but few allow you to leverage your own enterprise-class security and most require additional layers of management. Besides, why sync and host files somewhere else when they're already available in your users' home folders and shared network folders? All you need to do is give users the easy, anytime, and anywhere access they want. Filr provides file access and sharing from any device. Users get what they want; you remain in control of your files and security.

Filr at a Glance:

Filr provides secure mobile, desktop, and web access to the files on your file servers.

- **Secure:**
  Files, and your file access controls, follow users everywhere.
- **Smart:**
  Filr lets you use your existing infrastructure.
- **Popular:**
  Filr will make users happy. Be the hero and give your users the file access they want.

Users Want

Files used to live safely behind your firewall, where IT could control things. Users, if they had to work outside the office, used a slow virtual private network connection to access their files. Then apps for mobile devices, combined with cloud-based file-sharing services, introduced users to quick, anywhere file access with real-time online collaborative co-editing. And users loved it.

Users began demanding the same access at work, and they even began going around IT and moving work files to cloud-based services on their own. Unfortunately, these user-friendly services come with serious downsides:

- They've experienced security breaches.
- Outages are out of your control and mean no file access at all.
- File access can be slow with less productivity as a result.
- You have to duplicate files to push them to mobile devices.
- It's easy to create conflicting versions of files.
- Your existing backup and archiving processes don't apply.

Though serious, these reasons are less important than the one primary reason IT departments haven't embraced cloud-based file services: it is illegal for many organizations to do so.

Regulations in healthcare, government, and other industries set strict compliance rules that mean IT cannot always accept these cloud solutions. That doesn't always stop users from using them, however, creating a potentially dangerous situation for organizations. The users are getting what they want, but nobody else is.

The Solution Has Arrived

Rather than trying to manage third-party services or policing users, IT departments need to offer a competitive solution. OpenText™ offers such a solution with OpenText™ Filr, which strengthens security, increases productivity and collaboration, and simplifies appliance management.

Filr serves as the connection between your file servers and the endpoint devices your organization uses. With clients for Windows, Mac, iOS, Android, BlackBerry, Windows Phone, and web access, users can get their job done anytime and wherever they are.

Filr retains the file system rights and quotas you establish in your directory system, which means users enjoy a familiar experience whether they're working in the office or on the go. By working in their home directories, users will be able to work faster, create files confidently, and never have to worry about duplicating files or reconciling conflicting versions. Filr not only makes your users happy, but it can also make them more productive. The Files on Demand Desktop Clients feature allows users to download just the files they need by simply clicking on them, providing quick provisioning,

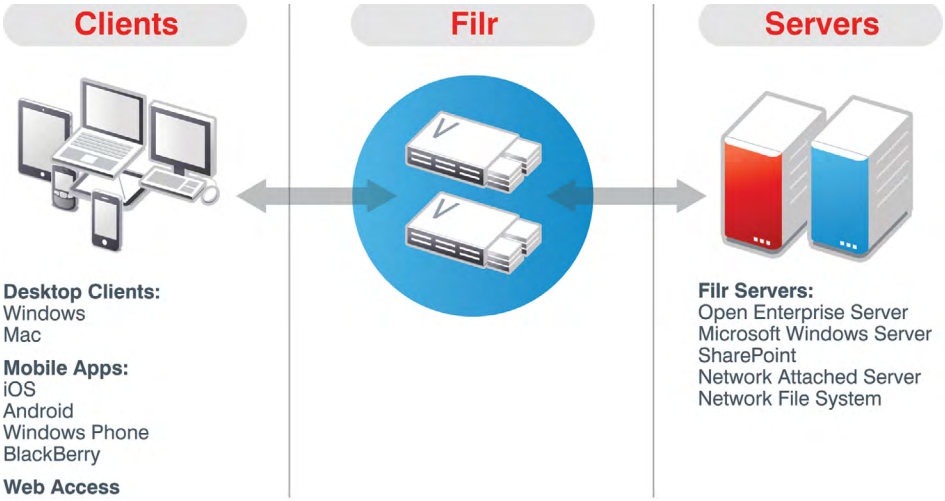

Figure 1. Filr connects all your endpoint devices to your servers.

faster file syncs, lower network load, and low hard disk usage. Users with an internet connection can also work together and collaboratively co-edit documents at the same time with real-time changes. This powerful co-editing functionality works across dozens of common file types—bridging distance and bringing teams together.

How Filr Benefits IT

Making users more productive can be good for your organization, but if doing so means overworking your IT team or compromising IT goals, it isn't a complete solution. Filr excels by providing significant benefits to IT and your organization as a whole.

Secure File Sharing

Filr serves as the connection between your file servers and the endpoint devices in your organization. Because Filr connects to users' home directories and shared network folders, the data backup and security systems that your IT department has put in place can remain in force.

Uses Your Existing Infrastructure

Filr uses the servers and directory services you already have deployed. This makes users more productive and means a low total cost of ownership for your organization.

Your security mechanisms, such as file access and enterprise directory support, remain intact with Filr. In addition, you don't need to expand or change the backup and recovery systems you've already invested in. Because the files haven't moved, they're still protected.

Improves Security

Filr provides many security features that keep your data and your organization safe. Lost laptops shouldn't result in lost data. That's why Filr provides the ability to register and remote wipe Filr data in Desktop Clients. You can also encrypt the data transfer between Filr virtual appliance and the external Filr database to further improve security.

Facilitates Compliance

Customization enhancements enable you to require external users to accept your organization's terms and conditions before they get access to your Filr system.

Support for Latest Platforms

Filr supports the latest operating systems, including Windows 10, Mac 10.12, and iOS 10.

Gets to Work Fast

Because Filr works with your current infrastructure, setup is quick. Filr comes as a virtual appliance, thus providing a rapid installation. Users do not need to move files, which allows them to get to work immediately. Because Filr and the files it manages look the same on all devices, user adoption is fast as well.

Controls Sharing through Policies

Filr allows your users to share files with those inside or outside your organization. This can make work with contractors and other companies much more efficient. Filr also provides you with ways to monitor this sharing so that your vital company assets remain secure. And now, users can easily and securely share subfolders inside the Net Folders with internal and external users.

Along with these features, Filr offers Multi-Factor Authentication for external uses as well as Data Leak Prevention.

You can control what features users have available and with what files and folders they can use them. For instance, you could limit most users to only share project documents internally, while allowing members of marketing to fully share product flyers and data sheets externally. You might allow members of the Finance group to share internally, but recipients cannot re-share those documents. You may also limit external sharing to specific email domains, further enhancing security.

For each folder Filr is managing, you can define for each user or group if you allow internal sharing, external sharing, and public sharing. If you allow public sharing, users could post a link to a file on the web or Twitter, which would take people directly to the file.

Eases Mobile Device Management

Determining how users can access, edit, and share files on their mobile devices is one of the largest challenges of mobile device management. Filr addresses this challenge, making mobile device management a much more obtainable goal for your organization. Administrators can view the devices that have accessed the Filr system and erase Filr data on specific devices. This helps you keep your data secure even when devices are lost or stolen, even when used without an MDM solution.

Works in Heterogeneous Environments

Filr works with OpenText Open Enterprise Server or Windows Server environments and integrates with NetIQ eDirectory by OpenText and Microsoft Active Directory. It also works with Sharepoint 2013.

Simplifies Management

Web-based monitoring offers IT teams the ability to manage Filr wherever they have an Internet connection. Plus, the ability to configure user and group visibility makes managing Filr for different groups and departments in your organization even easier. This feature also helps host partners by enabling them to host multiple clients on a single Filr virtual appliance. And managing Net Folder Server Credentials is painless with a proxy identity vault.

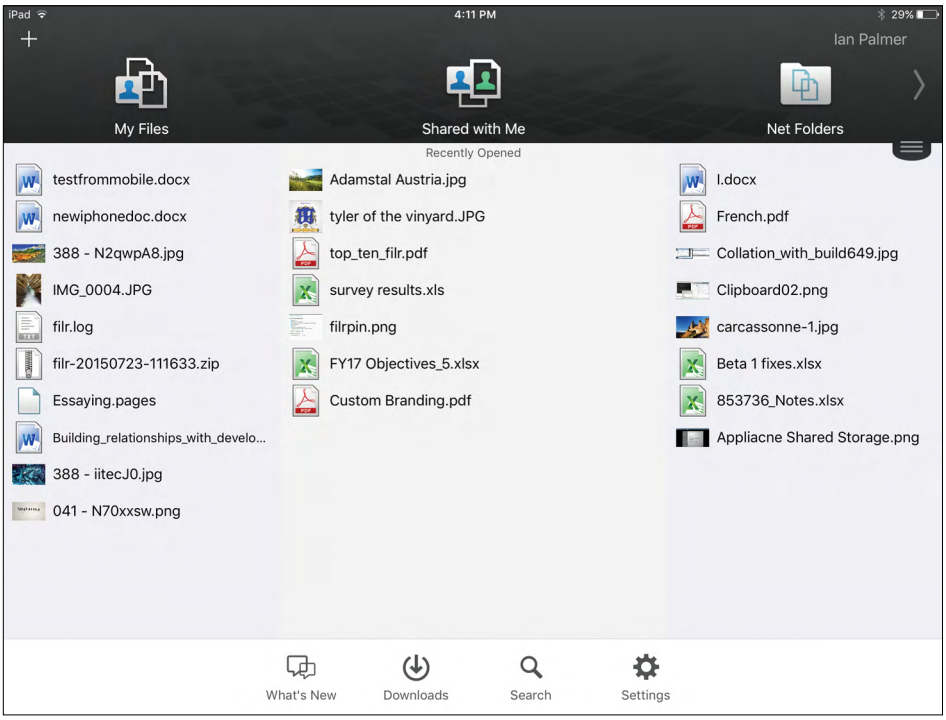

Figure 2. Filr provides users with a consistent file access experience whether they access their files on the iPad as shown here, on their smartphone, or on their laptop.

Connects with Almost Anything

Filr offers a consistent user experience with apps for iPhone and iPad, Mac, Windows and Windows Phone, BlackBerry, Android, and a web access client. Filr features a connector to SharePoint 2013, allowing users to reclaim all their files from SharePoint document libraries. Filr also integrates with iOS document picker and provider, which offers the ability to open and edit Filr files with mobile applications such as Microsoft Office, Apple Pages, and so on. Essentially, users can get to their files anytime, anywhere, on whatever platform they prefer. Bring your own device (BYOD) policies can be a headache for IT, but with the many clients available for Filr, file access for user devices becomes easy. Users download the correct app for their device and they instantly have access to all their files.

Modern file access ease. Classic IT control. With Filr, files stay where they belong: on your corporate file servers.

Connect with Us

Easy Updates

With the Online Update feature, you can get new features and capabilities along with updates directly to your Filr system whenever it's convenient for you and your organization.

Custom Branding

Want to brand Filr with your organization's logos and colors? Filr enables you to custom brand the Filr Mobile and Desktop Clients and the webclient, presenting a more unified view for end users.

Learn more at
www.opentext.com

261-000020-002 | O | 01/24 | © 2024 Open Text

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