

SERVICE OVERVIEW

Archive Center Upgrade

Trust your product vendor for the latest OpenText product innovations and expertise to meet your goals faster and with less risk



Latest release
Upgrade to the newest versions



100% remote
Easy to engage



Low burden
Minimize business disruption



We know it best
Trust the experts who built the software

You run your business on OpenText. As you plan to take advantage of our latest innovations, OpenText is here for you to ensure a smooth upgrade.

OpenText has automated our proven method to drive down complexity, resulting in a faster and lower risk upgrade for your business.

Latest release: Upgrade to the newest versions

Position your organization to take advantage of the latest product release to benefit the business. i.e. security, information management compliance, integrations, etc.

Your organization will receive an upgrade of one OpenText™ Archive Center system, along with an upgrade report summarizing the work performed and system status verified by testing.

Easy to engage with 100% remote delivery

In-region experts in close proximity to your time zone manage this service remotely, while OpenText's Center of Excellence in India executes the technical upgrade.

Voice of our customers:

Impressions from our OpenText™ Archive Center upgrade projects:

“Congratulations on this achievement. It has been executed with thorough planning and diligence.”

– CFO, Industrial Equipment Supplier, Asia Pacific

“The upgrade project was very well orchestrated with the OpenText team’s help.”

– ECM Portfolio Lead, Public Sector Insurance Provider, Americas

“It is very rare that upgrades are so well prepared.”

– Infrastructure Lead, Federal Bank in Europe

“The upgrade process was very well structured, prepared and transparent.”

– Solution Release Manager, Federal Bank in Europe

Learn more

🔗 [Customer success stories including testimonials about OpenText Professional Services »](#)

🔗 [Upgrade and Migration consulting services »](#)

🔗 [Archive Center product roadmap »](#)

🔗 [Blog: Moving on-premises Archive Center to Core Archive in the OpenText Cloud »](#)

To talk to an OpenText expert about our solutions and services, please email ProfServices@opentext.com or visit www.opentext.com/services.

Minimize business disruption

Benefit from intellectual property unique to the software vendor. OpenText upgrade automation is developed in collaboration with our Product Engineering team. This not only ensures a successful upgrade, but is faster and causes less disruption to your business.

We know the software best—OpenText built it

OpenText Professional Services is a global organization of more than 3,000 OpenText product-certified team members with enterprise information management expertise.

As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to OpenText’s Customer Support and Product Engineering teams, who share mutual accountability for customer success and satisfaction relating to products, product extensions and services.

Related services

- [Upgrade assessment FasTrak](#) for more complex configurations of Archive Center, OpenText™ Extended ECM and other OpenText systems.
- Have you considered moving your Archive Center deployment to the cloud? Move and modernize your archive with the [OpenText Core Archive Migration to the Cloud FasTrak](#) project.
- Train and certify your system administrators on the latest versions with [instructor-led training via remote or in-person](#) or [self-paced](#) training with an OpenText Learning Subscription
- Not moving to the cloud yet but want experts to manage your archive? OpenText also offers [Managed Services—fully managed or assistive services](#)—for our customers running our systems off-cloud or in their own cloud.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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