

OpenText WebReports Workflow Extensions

Automated reporting directly within your OpenText Content Suite workflow processes

Having the right information at the right time is key to making fast and effective business decisions. Using paper based reports or multiple business intelligence tools connected to different data sources takes time and is prone to user error. WebReports Workflow Extensions brings the power of WebReports into the realm of Content Suite workflows, enabling you to deliver real-time reports and execute automated tasks as part of structured on-line processes.

Content comes in many varieties including documents, e-mail, form data and databases, and when it comes to making critical business decisions it is vital that a complete overview of all relevant information is available. Many business process tools provide the means to review snapshots of data in one form or the other, but only WebReports Workflow Extensions enables Content Suite users to pull all this information together into tailored reports that are delivered as part of on-line workflow steps.

Simple and concise workflow assignments

WebReports Workflow Extensions enables business users, such as yourself, to create on-line workflows that collect, process and present data from across your Content Suite repository. Using the underlying power of WebReports, the reporting and integration tool for Content Suite, it allows you to create automated actions, deliver reports, or generate dashboard views at defined stages within your workflow process.

By allowing the customization of Content Suite's workflow interface, WebReports Workflow Extensions enables workflow designers to decide what is the most important information for workflow users, presenting only pertinent data and actions at each stage of the process. WebReports Workflow Extensions enables rapid access to data in easy to comprehend formats such as tables, charts and graphs. By using familiar content layouts training requirements can be reduced and adoption improved.

Improve process efficiencies

Another common business task is management and project reporting. With information residing in many different systems, it is often difficult to make decisions without first reviewing data from a variety of sources. Collating this data within a workflow environment often means re-keying at various points within a process. Not only is this time consuming, but also prone to operator error.

FEATURES

Personalized workflow interfaces

Deliver workflow users a simplified experience, highlighting precisely the information they need at each stage of the process. Customize workflow interfaces in line with existing applications or corporate branding.

Automated report triggers

Create workflow triggers quickly and easily. Automatically initiate workflows or other update activities based on timers or events happening throughout the Content Suite.

Context aware reporting

Dynamically generate and update workflow components. Move content in or out of the currently executing workflow instance during execution or upon completion.

Attach reports to workflow steps

Generate and present interactive reports to users as part of regular workflow steps. Reports can be attached to workflows, and presented to users for execution or viewing at the appropriate stages of the workflow.

Route workflows based on report data

Use data gathered from external sources to automatically set workflow parameters and route workflows through appropriate paths.

TECHNICAL REQUIREMENTS

OpenText WebReports Workflow Extensions works with:

- OpenText Content Suite 10
- OpenText WebReports 10

