

Integrating OpenText™ RightFax and OpenText™ Content Suite Platform

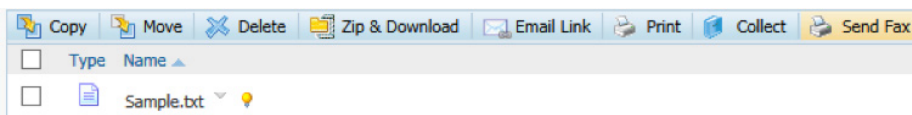
Extend your OpenText™ Enterprise Content Management (ECM) system with enterprise fax capabilities

Strategic Enterprise Content and Fax Management

Enhance the value of your investment in OpenText Content Suite Platform with the global market leader in enterprise fax, OpenText RightFax. Strategic organizations seek Enterprise Content Management (ECM) solutions to provide a secure, centrally-managed content store to provide control over business documents across the enterprise. Fax exists as one of the most common methods for securely exchanging documents across the globe. Fax management has evolved from the traditional fax machine to a highly centralized and integrated server solution connecting fax communication to their core business processes. Organizations that take a strategic approach to managing their fax infrastructure realize substantial cost savings over maintaining a traditional fleet of fax devices.

Connecting Content Server and RightFax

The OpenText™ RightFax Connector for Content Server implements an extensible integration interface that connects your Content Server to RightFax. Available through OpenText Professional Services, this integration provides a single, secure repository and fax delivery method for enterprise content. Business processes and workflows can be automated to extract the most value from managing and delivering electronic assets.



Within Content Server, users can send a document as a fax via RightFax.

Seamless Outbound Faxing

- Integrated send fax capability for single or multiple documents
- Send faxes to one or more fax numbers
- Fax standard document types, including PDF, Microsoft® Word, Excel, PowerPoint, and Visio, GIF, JPEG, TIFF, PNG, Bitmap, ASCII, PCL, Postscript, HTML/CSS
- Documents sent as faxes are recorded in the fax history audit log

BENEFITS

- *Implement enterprise-grade corporate practices for content control governance and content distribution*
- *Reduce risk and control costs with an integrated ECM and enterprise fax platform*
- *Improve productivity through faster and easier information retrieval and document delivery*

Send Fax Form

This form displays the documents to be sent and provides a mechanism for the user to enter cover sheet notes, search for and select contacts in either the global or personal address book, and specify other fax related information

Import from RightFax

- Enable import of fax document, metadata, and history into Content Suite
- Support import of fax metadata attributes
- Provide user with searchable fax metadata as categories
- Multiple configuration options available based on volume and solution architecture

User Management and Notification Setup

- Restrict send fax capability to specific Content Suite users or groups
- Setup administrator email and user notifications for delivery success and/or error

System Administration Setup

- Custom setup options
- Log errors
- Customized administrator training

The RightFax Connector for Content Server is available from OpenText™ Professional Services. For more information, please contact Professional Services at IX-PS@opentext.com.

faxsolutions.opentext.com

NORTH AMERICA +1 800 304 2727 • EUROPE, AFRICA +31 (0)23 565 2333 • MIDDLE EAST +971 4 390 0281
JAPAN +81-3-4560-7810 • SINGAPORE +65 6594 2388 • HONG KONG +852 2884 6088 • AUSTRALIA +61 2 9026 3400