

Integrating Fax with Multi-Function Printer (MFP) Devices

Use an MFP for all of your paper needs: print, copy, scan, and fax

Do you have MFP devices that you need to use for faxing? Did you get rid of your fax machines but sometimes still need to fax paper documents?

Most organizations who want to fax with MFP devices might choose to purchase separate MFP fax kits for each device. However, with this option, there are risks and costs to consider:

- A. MFP fax kits are expensive.** Each MFP device requires a fax kit and a separate phone line, which is costly and can be a nightmare for IT staff to manage and maintain.
 - MFP fax kits range from \$500 to \$1000 per device, depending on MFP brand
 - Separate phone lines for each device are around \$35 every month, depending on carrier
- B. MFPs with fax kits are not an integrated fax solution.** Non-integrated MFPs:
 - Lack authentication of users
 - Lack tracking and detailed records
 - Cannot provide an audit trail of fax details and user's activities
 - Lack advanced fax functionality and faxing options
- C. MFP analog fax kits do not work well in a Voice over IP (VoIP) environment.**
 - VoIP systems can complicate the use of analog fax kits with MFP devices due to line jitter and quality of service
 - Sometimes, administrators will need to analog telephone adaptors (ATAs), which adds to the cost and support of the integration

Alternatively, there is a stress-free way to integrate MFP devices with a centralized, electronic fax solution for fast and easy faxing.

BENEFITS

- **Reduce costs** – Eliminate the time and expense of managing standalone fax machines and MFP fax kits for each device
- **Easy to use** – It can be as easy as: scan documents, enter a fax number and hit send
- **Centralize control and visibility of faxing** – Integrating MFPs with a fax solution makes it easy to track fax activity
- **Comply with regulations** – Address compliance and corporate security policies using built-in security, history and audit trail capabilities

Print, Copy, Scan, and Fax

Integration between MFP devices and an electronic fax solution enables organizations to send paper faxes from MFP devices without ever touching a fax machine. Get the most out of MFP investments by leveraging them to fax.

An intuitive, interactive interface on the touch screen of the MFP device makes it easy for users to send faxes quickly and securely.

When security and auditability is paramount, some integrated MFP solutions allow full auditability with MFP devices. Badge swipe authentication or “log in” options are available so that fax history is linked to a user and logged into the audit trail. This advanced integration allows users to access personal phonebooks, coversheets, billing codes and other user preferences at the MFP device.

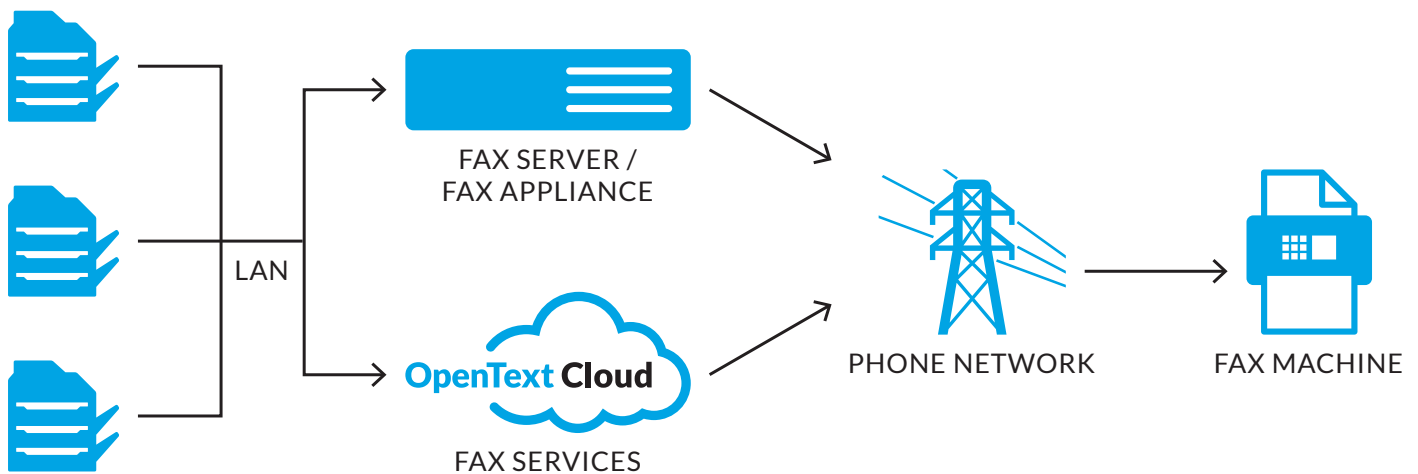
An Integrated Fax Solution

Multiple MFP devices can connect to a single fax server or cloud fax service. Once a user scans and sends the fax from the MFP, the fax solution sends the fax job to any fax receiving device, such as a fax machine or other fax server/service.

The OpenText Fax Solutions

OpenText partners with several MFP brands to provide comprehensive fax solutions that integrate with MFP devices. All OpenText fax solutions offer SMTP integrations and provide advanced faxing options:

- OpenText™ RightFax partners with Ricoh, Xerox, Konica Minolta and HP devices for advanced integrations.
- OpenText™ Fax2Mail partners with Xerox for advanced integrations.
- OpenText™ RightFax Express partners with Xerox for advanced integrations.



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