



Customer Advisory

OpenText™ Transition from SHA-1 to SHA-2 Certificates

With recent advances in cryptographic attacks, network security experts have warned that using SHA-1 certificates could allow an attacker to spoof content, perform phishing attacks, or perform “man-in-the-middle” attacks.

Although this potential vulnerability is not with the OpenText™ Trading Grid™ or OpenText Information Exchange, we are issuing this advisory as part of our ongoing effort to help maintain the highest levels of data integrity and security for our customers.

If you or your trading partner uses FTPS, AS2, RosettaNet, OFTP, MQ, AS3 or other protocol to establish a digitally signed message exchange connection with the Trading Grid™ or Information Exchange, we strongly recommend that you begin preparing to replace your SHA-1 certificates with SHA-2 certificates to enhance security protections.

To help support our customers in their move to SHA-2, OpenText will start renewing all certificates as SHA-2 when the current certificate expires. We plan to completely transition from SHA-1 to SHA-2* certificates by **January 1, 2017**, the date by which Microsoft® has announced they will cease their support for SHA-1 certificates.

** SHA-2 certificates will be issued by our current certificate authority Comodo.*

Action Required

To prepare for this change and help ensure a smooth certificate renewal process:

1. Check with your software provider to ensure that your communications software supports SHA-2 certificates issued by Comodo.
 - If yes, you will be ready to transition to the more secure SHA-2 certificate when your current certificate expires.
 - If no, and your current communications software provider is unable to assist you, please contact your OpenText Customer Manager to discuss the options available to you.
2. Check with your trading partners and have them perform the same verification with their communications software providers to ensure that their communications software supports SHA-2 certificates issued by Comodo.

At OpenText, the security and privacy of your information is our top priority. As such, we will continue to evaluate our software products and take the necessary actions to guard against all data security threats.

More Information

For more information, refer to the [FAQ](#) or contact [Cloud Support Services](#).

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