# OPENTEXT™

OpenText™ Secure MFT

Reduce the risk of exchanging large files with the secure file transfer solution from OpenText.

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Data breaches are in the news constantly. These breaches have affected some of the largest and most recognized organizations in the world–organizations that have state-of-the-art security and intrusion detection. The truth of the matter is, while it's the largest and most recognized companies' data breaches that we read about in the news, data breaches happen to every size organization, with every type of data, every day.

One often forgotten source of information risk is in the transfer of large to extremely large files. The size–and number of files that enterprises create keeps growing and growing, which isn't a bad thing…until you need to share them. Single files or groups of files that are too large for email means staff must find alternatives to distribute these files. The absence of mandated options for the organization forces employees to turn to unsecured alternatives that put your enterprise content at risk of a content breach.

How do employees exchange large files today? With email generally limited to files smaller than 20Mb, there are few other options:
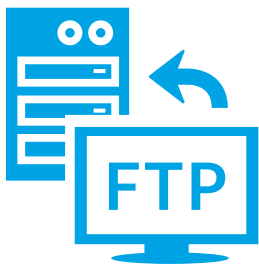
FTP: It's not secure and it's complex, slow to set up, slow to transfer, and unreliable

Cloud-based, public sharing tools: Extremely risky and unsecure options

USB/Physical device: A huge security risk due to the potential of loss or theft, plus it can take days for the data to reach its intended recipient

Utilizing any of these unsecure methods creates huge risk for your organization. Employees need secure, easy-to-use solutions that are fast and don't require extra effort or they simply won't get adopted.

If your organization has information that is valuable to anyone, you are at risk of a data and content breach and only a well-thought-out, comprehensive information governance policy will minimize that risk. Secure MFT is an enterprise file transfer solution to eliminate the risk of large file exchange alternatives and accelerate the secure exchange of large files.

Eliminate the risk of large file exchange alternatives with a single enterprise solution that transfers the largest files safely, securely, and without risk. OpenText Secure MFT will help prevent data and content breaches by keeping your enterprise content away from the file share alternatives that put your content at risk.

OpenText Secure MFT is perfect for ad hoc, user-initiated file transfers that are too big for existing systems to accommodate.

Coupled with tight security measures and file encryption, Secure MFT boosts performance and productivity and eliminates risky file transfer alternatives.

Key benefits of OpenText Secure MFT:

Eliminate risk of breaches

Eliminate risk of unsecure file exposure and keep your data safe with a secure file transfer solution for ad hoc file transfers that no longer require time-consuming workarounds

Increase user adoption of a single, secure solution

Eliminate the temptation of employees to share enterprise information through unsecured methods by deploying a single, user-friendly solution for the entire organization

Save time and get more done

Meet your deadlines and send files exactly when you need to–OpenText Fuel provides patent-pending, proprietary acceleration to send files up to 80x faster than FTP or HTTP

Integrate seamlessly into users' everyday workflow

Easily send files from email, web, and desktop applications with zero disruption in workflow, including full integration with Microsoft® Outlook®

Proof when you need it

Quickly and easily provide a complete audit trail of all file transfer operations

Increase productivity

Don't waste time waiting for files to upload–get more done with accelerated and faster upload speeds that won't crash and lose upload progress

Save your IT staff

Reduce the burden on IT of tracking workarounds and help with the enforcement of policies around performance, risk, auditability, and security

A centrally managed, single source for file transfers

Secure MFT ensures end-to-end visibility to all activity in a single solution

OpenText Secure MFT delivers uncompromising security

Secure MFT provides a secure and encrypted solution to securely exchange files. Keep proprietary, confidential and protected content safe from interception, hacking, phishing, and cyber-attacks.

Point-to-point secure transmission of files

All files are encrypted using Federal Information Processing Standards (FIPS) 140-2 cryptography. Files are encrypted in transit between the Secure MFT Server and the sender or receiver. In addition, files are encrypted at rest on the Secure MFT Server with every file safeguarded with a unique encryption key.

File integrity check

Secure MFT performs a file integrity check and guarantees bit-perfect transfers between parties. The sent file will perfectly match the received file. This security check ensures that sent files arrive at their destination unaltered and uncompromised.

Secure MFT provides a platform of governance and compliance for file sharing and collaboration. Implementing Secure MFT provides enforcement of your policies regarding performance, risk, and security throughout the entire organization.

Eliminate the risk of sharing content with unsecure methods

The trouble with FTP, email, and public file sharing sites is that you never really know how much of your business data or valued intellectual properties are in "cyberspace" and beyond your control. Is proprietary content stored in an unmanaged FTP site? Is your customer data floating on a third-party cloud solution, outside the reach of your secure network? Did a flash drive with your five-year fiscal plan just walk out the door? Don't let your employees take file sharing into their own hands. Deploy an enterprise-wide, file-sharing solution that is a centrally managed and controlled file transfer solution.

Data Sovereignty in the European Union and Australia

In addition to a datacenter in the United States, Secure MFT provides data sovereignty, privacy, and compliance in the EU and Australia with in-geography processing and dedicated infrastructure. OpenText has the ability to store and process EU customers' files sent via Secure MFT strictly within its data centers in Frankfurt, Germany. A second datacenter, located in Sydney, Australia, has the ability to store and processes files separate from the other datacenters also.

US	securemft.opentext.com
EMEA	securemft.opentext.de
APAC	securemft.opentext.com.au
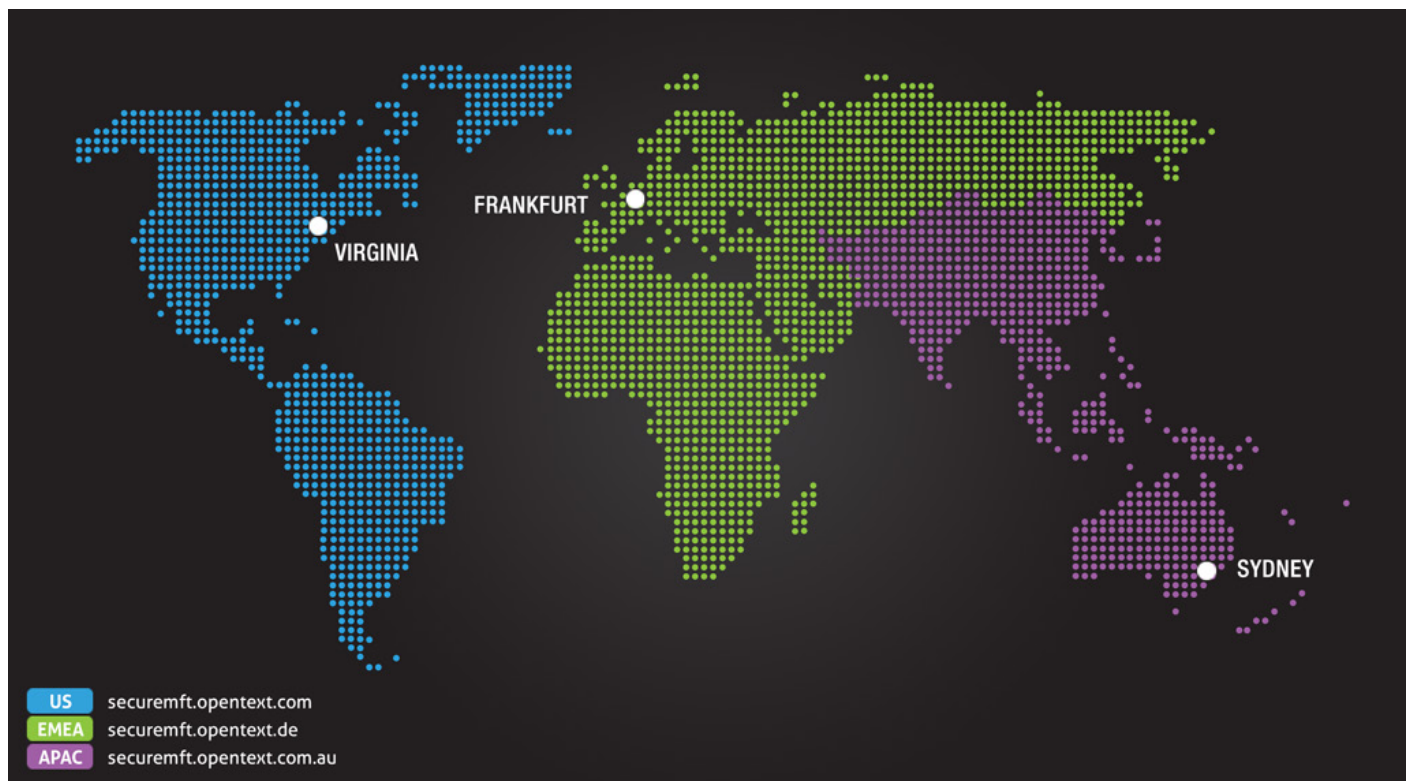
OpenText Secure MFT makes it easy for users to quickly send large files

Secure MFT is a file transfer solution that does not inconvenience end users with unfamiliar applications, awkward workflows, or complex security keys. Secure MFT provides a file transfer solution which can easily send and receive large files. It is easily accessed in a number of ways, any time a user needs to send a file.

Send files via email with no file size limits with Microsoft Outlook Plugin

Email is the single most commonly used tool to deliver short messages and exchange critical business files. When network infrastructure limitations on file size prevents users from sharing business critical files, productivity stops and inconvenient workarounds must be deployed.

Not anymore. With Secure MFT, email can now be a powerful managed file transfer method.

Break the barrier of email file size restrictions with the Microsoft Outlook Plugin for Secure MFT and attain the ultimate solution: the convergence of email and MFT. This solution provides complete transparency to Microsoft Outlook users and makes it easy to send large files just as they would an email, but with no file size limits.

Simply compose an email as usual, use the Secure MFT Attach File option in the Outlook ribbon to add files of any sizes to the email, and click send. Secure MFT will offload the large file to the MFT server and replace it with a URL that links directly to the file. Users can even attach folders and Secure MFT will take care of sending all folders and subfolders in one smooth operation.
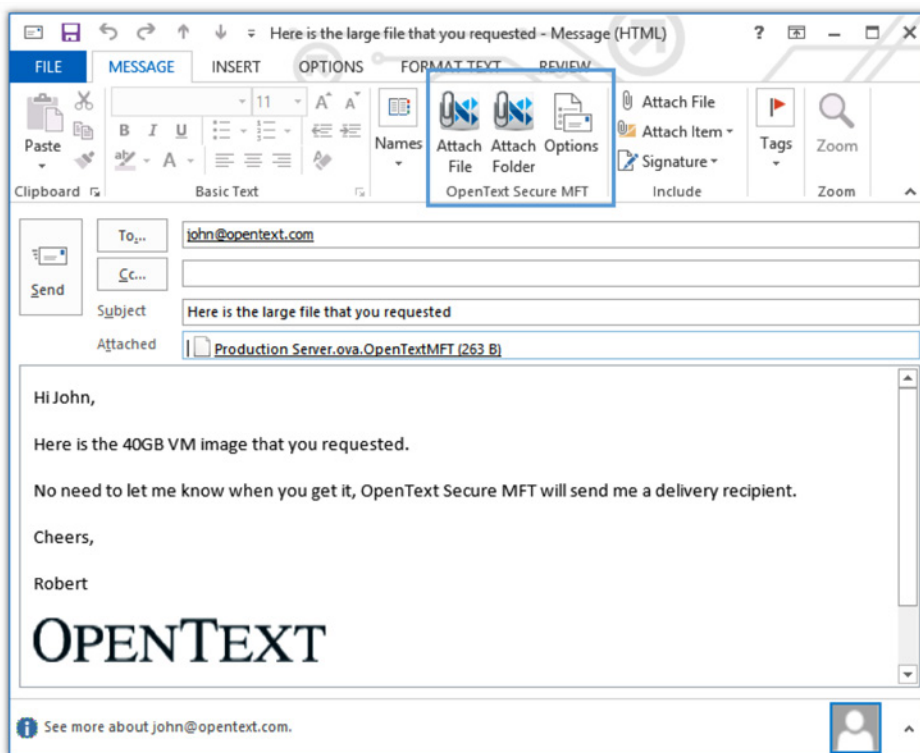

The Microsoft Outlook Plugin is an integrated email solution that boosts your Outlook client so that large files can be sent to anyone inside or outside your organization without file size limits

OpenText Secure MFT is easy to use, transfers large files quickly, and is reliable.

Desktop Client

Secure MFT Transfer Manager is another client component that users can install on Windows and Mac OSX computers. This is the perfect option for users of other email clients, such as Lotus Notes. Users can drag and drop files into the Secure MFT Transfer Manager, select recipients, and type in the subject and optional message before sending those large files with the click of a button.
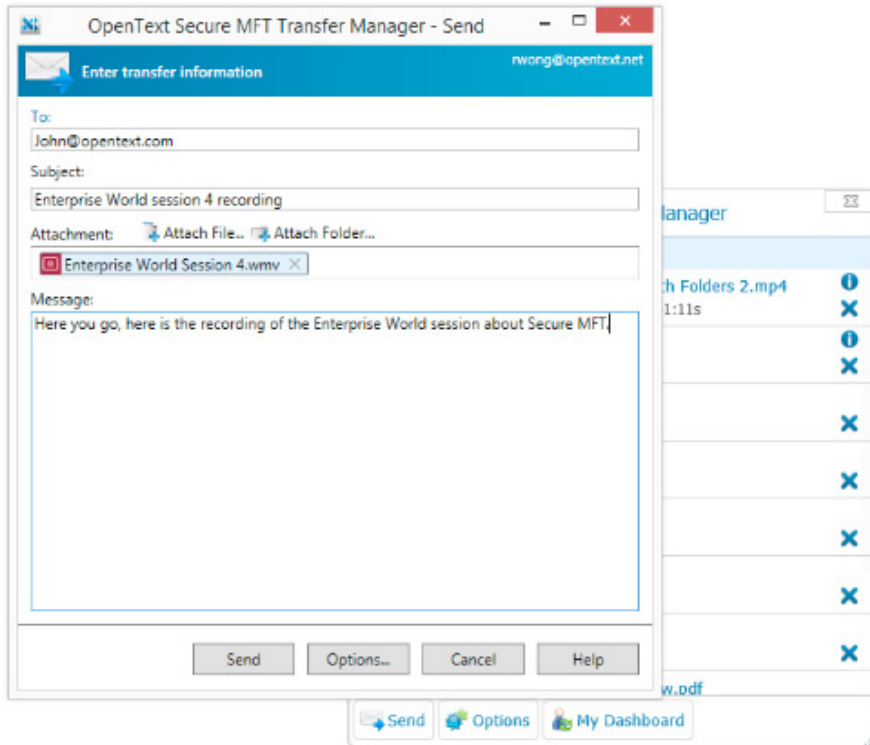

The Secure MFT Transfer Manager can be used just like an email client to quickly and easily send large files.

Send files via the Secure MFT web client

Send files from anywhere, anytime–all you need is a web browser. This option is perfect when you can't access your Microsoft Outlook client or you are away from your desktop and need to send a file right away. Secure MFT web client can be accessed from any supported web browser: Internet Explorer®, Firefox®, Chrome™ and Safari®.

Mobile access

On the go? Download files using your mobile device–including iPhone®, iPad®, Android™, BlackBerry® or Windows Phone® device.
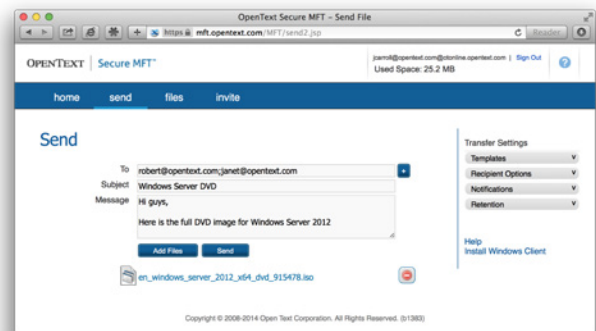

Secure MFT web client is a web-based alternative for sending, receiving, and managing your file transfers.

Send files via a drag and drop method with Dispatch Folder

Secure MFT provides a tool, called Dispatch Folders, that simplifies the number of steps required to send files and allows applications to directly initiate file transfers without any user interaction. For anyone who has to repeatedly send files to a single person or group of users, being able to do it quickly is a remarkable time-saver. With the Dispatch Folder feature, users need only drag and drop or copy files to a designated local or network folder that the Secure MFT Transfer Manager monitors. Secure MFT will automatically transfer the content to the intended recipient. The Dispatch Folder feature, part of the Secure MFT Transfer Manager installation, can tremendously boost user productivity, especially if a user needs to frequently exchange files during a project.

Multiple Dispatch Folders for different projects

Secure MFT can support a virtually unlimited number of Dispatch Folders. Users can create as many dispatch folders to automate distribution to as many people and projects as they need. The possibility is unlimited and the control is all in the hand of the users.
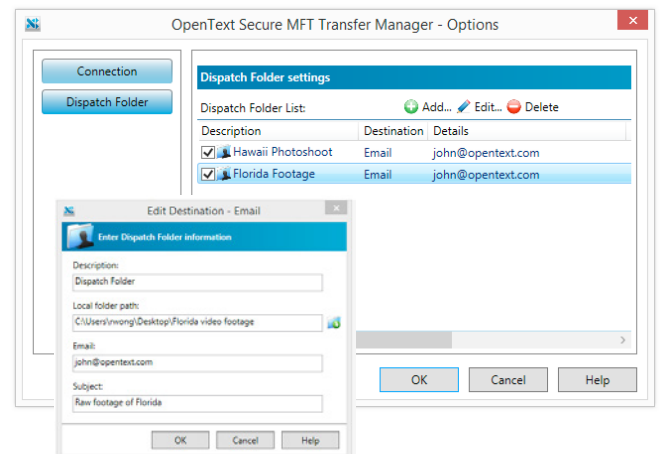
Business applications and workflows can programmatically deposit files into Dispatch Folders and trigger an automatic file transfer without any user intervention
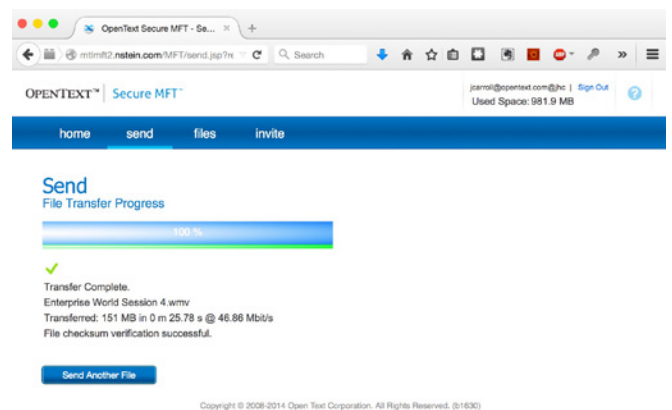
Fast transfer of large files

Information deserves to be moved faster. Don't wait hours–or possibly days–for painfully slow FTP uploads to deliver urgent files. Dramatically increase the speed of large file exchange with ultra-fast transfer performance across all types of networks. Users no longer have to wait and wait and wait.

OpenText Fuel accelerates file transfers

With the OpenText Fuel, a patent-pending acceleration technology developed by OpenText for Secure MFT, large file exchange is faster than ever. This proprietary technology mini-mizes the effect of distance and network latency on file transfer performance, and auto-tunes itself to adapt to changing network conditions. With a rich set of automatic and in-transit fallback mechanisms, from its fully accelerated dual-channel file accelera-tion protocol, to simple TCP and finally HTTP/HTTPS, Secure MFT will deliver files to their final destination as fast as possible.

Single instance storage

Need to resend the same file? Secure MFT detects whether a file that a user wants to send already exists on the network. Using file integrity check to verify that the exact file is on the network, it reuses the file for immediate file transfer. This eliminates the need to upload and store files more than once and makes the file trans-fer nearly instantaneous.

Transfer large files 80 times faster than FTP methods.

With no file size limits, OpenText Secure MFT shares even the biggest ideas faster than ever.

OpenText Secure MFT provides enterprise-grade reliability

One of the single most important attributes of an enterprise-grade solution is reliability. When sending and receiving large files with intellectual properties, it is imperative that a file transfer solution be dependable in its file delivery and its security.

Reliable delivery

How much time is spent with FTP trying to transfer the same file over and over again because, each time the transfer fails, the transfer has to restart from the beginning?

Secure MFT offers Checkpoint Restart to address those challenges. Easily resume a file transfer where it left off, whether it was paused due to network failure or because it was suspended by the user.

Trust in a solution that will not fail due to network interruption and will allow users to pause and restart file transfers as needed, without losing any valuable time.

Delivery confirmation and other notifications

Get notified when critical files reach their intended destination. Know when the recipient has not only received the link to the file's encrypted location, also when they've downloaded it for viewing.

Notifications can also be configured to let users know that the transfer was suspended after a pre-configured number of retry attempts, or notify when the upload was completed successfully.

Providing proof when needed

Need to prove a file was sent, they received and then downloaded it? No problem.

Secure MFT creates an entry in an audit log every time an event occurs with a file transfer. The audit trail keeps a record of all user interaction that occurs–every authentication attempt, every file that is sent and received, the results of every file transfer, and every change to the system is recorded with time and date, as well as the user's information that is associated with the particular action. This feature provides the organization with complete transparency and traceability in all events related to file transfers. It allows a user to hold and be held accountable for the exchange of intellectual property, not to mention the fact that it helps create a greater respect for due dates and timelines.

Reduce the workload on IT

Secure MFT empowers users to exchange large files inside and outside their organization without IT intervention. By integrating Secure MFT with Microsoft Outlook, users can easily send extremely large files within their email client–and not ask IT for help.

IT administrators won't waste valuable time chasing security risks and workarounds for large file exchanges–employees do not need IT intervention.

Easy user provisioning

Conveniently create and control MFT accounts with easy to use provisioning tools. With centralized user management and a flexible model for user provisioning, administrators can easily create and manage user accounts. Quickly onboard new users with LDAP and Active Directory integration, or create accounts outside of an enterprise directory services for partners or customers. Secure MFT supports many built-in user roles, allowing administrators to easily control user permissions and restrict their activities. User provisioning can either be automated, self-served, IT-initiated, or a combination of all to support easing the workload on IT resources.

Choose the deployment that's best for you: On-premises or Cloud

Secure MFT is offered as an on-premises solution and as a cloud service. Both options provide the same secure, fast exchange of large files, inside and outside the organization.

On-Premises Deployment

- 100% ownership of the location and management of the deployment network

- Data sovereignty–100% of data stays on your network and within your control

- Integration with LDAP and AD for easy user on-boarding

- Multi-site deployment with a centralized server

- Optimize the performance and use of LAN and WAN

Cloud (SaaS) Deployment

- Reduce IT workload: Faster and easier to deploy

- Shift from capital expenditures to operational, per user costs

- Low maintenance and management; OpenText pushes all updates to the cloud

- Always on the latest version of the software!

For organizations that prefer complete control over the deployment and management of systems, the on-premises option is a great fit. It allows organizations to leverage their corporate directory services and retain ultimate control of the data flow among global locations.

For those organizations that prefer to offload the costs and IT overhead associated with managing an on-site solution, Secure MFT is also available as a SaaS offering, providing the same usability, performance, auditability, and security benefits.
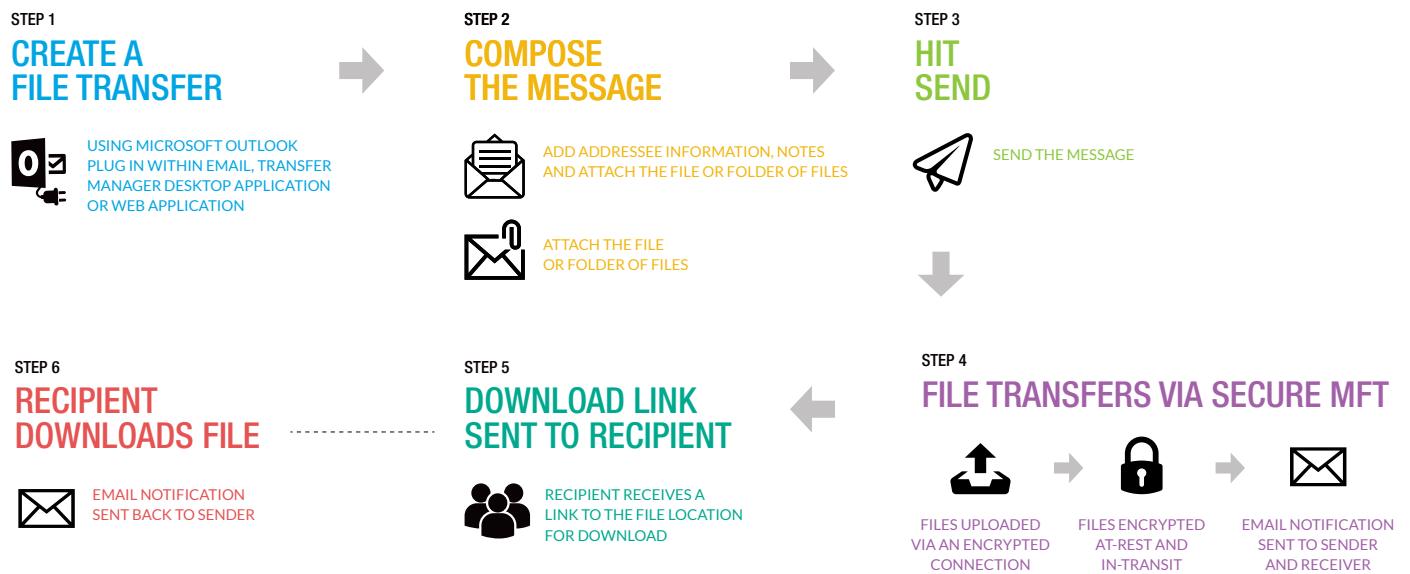
Multi-Site Deployment

A flexible architecture designed to fit global businesses, Secure MFT Location Servers can be utilized strategically in on-premises deployments with multiple locations around the globe, and configured to form a large functional file transfer network. Secure MFT benefits organizations by optimizing their network usage, dramatically improving file transfer times, and segregating content for the ultimate in security. Location Servers can be used to help ensure that the same files don't travel hundreds of times over expensive WAN segments. Even when users need to exchange files with parties on the other side of the globe, leveraging local Secure MFT servers for sending and receiving will ensure they always enjoy the full benefits of LAN performance.

Either deployment is a win-win situation.

How does OpenText Secure MFT work?

The beauty is in the simplicity of how Secure MFT sends and receives large files, anytime, anywhere–right when you need them.

- Whether you send from Microsoft Outlook, the Secure MFT web client, or by using the drag and drop method, an email notification is sent to the intended recipient(s)
- This email contains a link to the encrypted file on the secure network.
- The recipient(s) follow the link, where they can download and save the transferred file
- Yes, it's that easy

STEP 1
CREATE A FILE TRANSFER

USING MICROSOFT OUTLOOK PLUG IN WITHIN EMAIL, TRANSFER MANAGER DESKTOP APPLICATION OR WEB APPLICATION

STEP 2
COMPOSE THE MESSAGE

ADD ADDRESSEE INFORMATION, NOTES AND ATTACH THE FILE OR FOLDER OF FILES

ATTACH THE FILE OR FOLDER OF FILES

STEP 3
HIT SEND

SEND THE MESSAGE

STEP 6
RECIPIENT DOWNLOADS FILE

EMAIL NOTIFICATION SENT BACK TO SENDER

STEP 5
DOWNLOAD LINK SENT TO RECIPIENT

RECIPIENT RECEIVES A LINK TO THE FILE LOCATION FOR DOWNLOAD

STEP 4
FILE TRANSFERS VIA SECURE MFT

FILES UPLOADED VIA AN ENCRYPTED CONNECTION

FILES ENCRYPTED AT-REST AND IN-TRANSIT

EMAIL NOTIFICATION SENT TO SENDER AND RECEIVER

Need to automate file transfers?

In addition to user-triggered information exchange scenarios, Secure MFT sports a powerful set of APIs that work along with the Dispatch Folder feature to offer automated file transfers to support business processes without user interaction. Process-based file exchange is a critical part of many business workflows that require immediate exchanges of data. Process-based file exchange makes the automated exchange of content between business units, partners, or customers seamless, while maintaining all of the security of more complicated solutions. Secure MFT can also support scenarios where DMZ or firewall restrictions might be an issue. Let Secure MFT become a powerful solution to automate your process and workflow-based file transfers.

INTEGRATE WITH APPLICATIONS
TO AUTOMATICALLY SEND
CONTENT TO THIRD PARTIES

RECEIVE CONTENT FROM
PARTNERS AND SYSTEMS
TO AUTOMATE FILE CAPTURE

Every industry that sends large files needs a secure file exchange solution.

Secure MFT makes it easy for users to send files quickly and easily when they need to, and without jumping through security and file transfer hoops.

Armed with ultra-fast transfer performance across all network conditions, Secure MFT simplifies and unburdens users from mundane and often risky file transfer tasks and allows them to move on and be productive.

By allowing users to seamlessly exchange large and often sensitive files from their desktop without turning to alternative methods such as DVDs and CDs, USB keys, insecure FTP, and even courier services for large file delivery, Secure MFT empowers organizations with complete transparency and full auditability in all events related to content exchange. Together with the support of industry standard FIPS 140-2 validated cryptography, Secure MFT ensures the safety of the exchange of intellectual property, thereby mitigating risks and improving compliance.

www.opentext.com/securemft

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