

OpenText Process Suite 10.5

Accelerate Time from Request to Results

OpenText Process Suite is a complete process automation and case management system that enables organizations to become more agile, more productive, and more competitive.

The Process Suite includes the OpenText Cordys platform, packaged applications, and add-on products that enable organizations to craft the optimal process and case automation environment for their particular needs. It includes social and mobile capabilities, allows deployment via the cloud, on premises, or hybrid, provides a broad set of application development options and tools, and allows organizations to build applications that leverage a wide variety of Enterprise Information Management (EIM) capabilities from a single vendor.

The Changing Nature of Business

Business is changing for most organizations. The clock speed of changing market needs, competitive forces, and growth initiatives is quickening and organizations are forced to become more nimble as a result.

But the problem lies in how to increase agility with traditional IT systems and core applications, including ERP, SCM, CRM, HR systems, and custom applications. Research shows that a high percentage of IT professionals indicate their IT budgets are absorbed by maintenance and updates, and that system inflexibility limits their

ability to create innovative solutions that meet the changing demands of the lines of business they support.

OpenText Process Suite

OpenText Process Suite 10.5 is the right solution to meet a broad set of process automation needs from providing the needed speed and agility, to supporting the right engagement experience for users, to offering a broad spectrum of development options for IT and the LOB.

It is a bundled solution that makes it easy to understand the scope of a full featured BPM solution and also to purchase the required components to meet specific organizational needs.

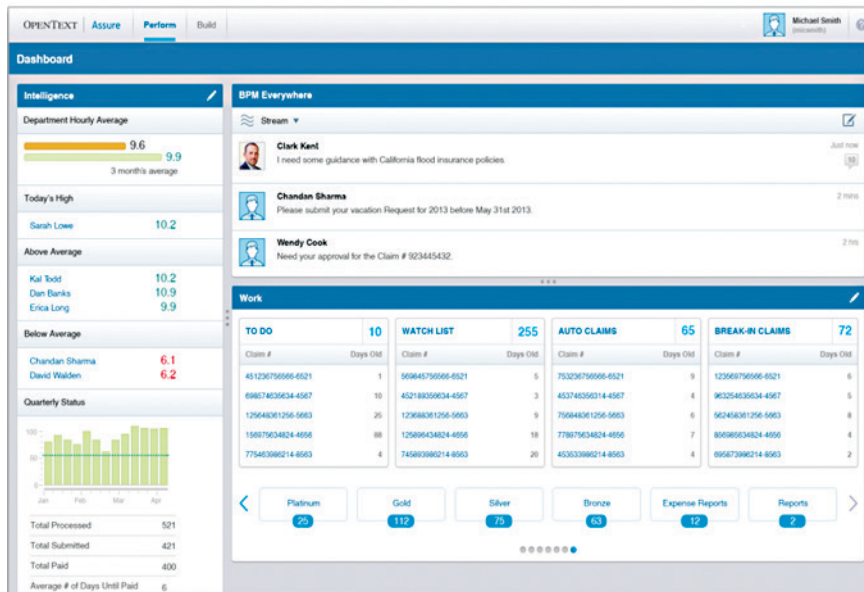
The Process Suite Platform

The bundled platform for the Process Suite is priced and sold as a single product, and includes:

- OpenText Cordys 10.5
- OpenText BPM Everywhere
- OpenText Process Component Library
- OpenText Process Experience user interface
- OpenText Directory Services
- OpenText AppWorks Gateway

FEATURES

- A single solution for process automation and case management
- Full array of development tools and capabilities, from packaged apps to development APIs and resources
- A rich platform suite of products and apps and add-ons to meet specific needs
- Full support for social and mobile users
- Broad set of deployment options, including cloud, on premise, and hybrid
- Comprehensive process analytics tools and data visualization
- Access to a broad set of EIM (Enterprise Information Management) services, including content/doc management, rich media, and correspondence management.



Screenshot of Active Case Management

OpenText Cordys is our process and case management platform, and provides features such as:

- Full support for creating and consuming SOA-based web services
- Enterprise Service Bus and Master Data Management capabilities for more powerful system integrations
- A built-in rules engine
- Full multi-tenancy for SaaS, PaaS, on-premises, and hybrid deployments

Included in the platform are BPM Everywhere our HTML5-based social and mobile solution and the Process Component Library, which is a set of pre-built case management services and functions that speed solution development and deployment.

OpenText Process Component Library

The Process Component Library is a set of pre-built solution components that can be assembled into solutions much more quickly than standard modeling. As part of the Process Component Library we provide a pre-configured case management system that includes a virtual case management environment where team members can collaborate on a case and manage all tasks, content, steps, and service level agreements needed to work a case through to resolution.

Process Suite Packaged Applications

- OpenText Cloud Provisioning: A comprehensive service management and provisioning solution for on premise and cloud based application service ordering and delivery.

Process Suite Add-Ons

- OpenText Process Intelligence: This business intelligence product includes advanced analytics and data visualization for greater insight into process events and efficiency
- OpenText ProVision: Our business architecture modeling and analysis tool for capturing the full impact of process automation on the business
- OpenText Capture Center: Fuses the most advanced document and character recognition capabilities available to turn documents into machine-readable information

Why the Process Suite

- Broad deployment options with SaaS, PaaS, on premise, and hybrid
- Ability to truly engage users with social and mobile interfaces
- Pre-built applications, process components, and modeling tools dramatically improve the time to value
- Access to the widest array of enterprise information management capabilities from a single trusted vendor—OpenText ■

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