

275 Frank Tompa Drive
Waterloo, ON N2L 0A1 Canada

TEL: +1 519-888-7111
FAX: +1 519-888-0677

www.opentext.com • info@opentext.com

December 6, 2006

Dear Valued Customer,

With Open Text and Hummingbird now operating as one, I would like to take this opportunity to assure you of our continued commitment to the success of your business and provide you with some information about several key initiatives and events.

We have made good progress toward combining Hummingbird operations with those of Open Text. In an extremely short timeframe we have combined an outstanding group of people and products and we continue to build on the complementary talents of our respective organizations. The combined organization will give us the necessary scale to invest more in research and development and hopefully, through the use of our products, help your organization become more efficient and competitive.

As promised in earlier communications with you, I am pleased to announce the availability of a product roadmap for the Open Text and Hummingbird family of products. This document is available for download at the **Open Text Online Global Community**, by visiting www.opentext.com/online. Membership is complimentary and registration is quick and straightforward. Open Text Online is continually updated with the latest information for customers regarding product releases, events and other developments, and registered members can subscribe to email alerts of all technical support, news and event updates. To discover all it has to offer, I invite you to register for membership in the **Open Text Online Global Community** and visit the Hummingbird Community.

I would also like to bring your attention to our upcoming **Summit 2007 Worldwide Conference and Technology Showcase**, where we will unveil a detailed product roadmap and our integrated strategy. By attending Summit 2007 you will have the opportunity to meet with the Open Text executive team, learn about exciting new products, share success stories with your peers from organizations around the globe, and discover a wide range of innovative solutions aimed at complementing and extending the value of your investment in Hummingbird products. To register for this event, please visit <http://opentext.com/summit>.

As always, our primary goal is total customer satisfaction. We remain committed to providing you with ongoing communication to ensure the transition to the new Open Text is as seamless as possible.

Along with the entire executive management team, I look forward to building a strong and mutually rewarding relationship and also meeting you at Summit 2007. In the mean time, please do not hesitate to send any questions you may have, either by visiting the Online Customer Community or emailing them directly to questions@opentext.com.

I thank you for your continued support.

Sincerely,

John Shackleton
President & CEO
Open Text Corporation