

An open letter from Open Text to Hummingbird customers in Legal



August 11, 2006

Dear Valued Hummingbird Customer,

On August 4, 2006, Open Text and Hummingbird announced that they have reached an agreement whereby Open Text will acquire Hummingbird in a transaction valued at approximately US\$489 million, or US \$27.85 per share. Subject to the receipt of shareholder and other approvals, we expect the deal will close in early October.

Over the years, Hummingbird has always focused on you the customer by delivering first class solutions, service and support. It is this dedication to its customers and its complementary product and solution portfolio that makes Hummingbird a perfect addition to the Open Text family as we share the same values.

Once the transaction is complete, the combined entity will be the largest independent global ECM vendor, and will be able to serve your ECM needs with a much broader portfolio of products and solutions.

Hummingbird's position in the legal market was one of the key strategic factors behind this transaction. We recognize the tremendous value Hummingbird Enterprise™ for Legal, including the LegalKEY product suite, brings to the legal marketplace. As such, we expect these offerings to become valuable components of the Open Text portfolio and we intend to continue to support, innovate and further develop these offerings to better serve the needs of the legal community. In addition, the combined entity will have a strong development team with the capability of delivering innovative products and solutions to address your specific business needs.

With your continued support and commitment, we are confident that the combined company will continue to be a leading solutions provider to the legal market, providing you with the best products, solutions, service and support to address your most pressing business issues.

Regards,

A handwritten signature in blue ink, appearing to read "John Shackleton".

John Shackleton
President, CEO
Open Text Corporation

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Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995: The open letters to Hummingbird customers dated August 11, 2006 contain forward-looking statements that are based on Open Text's current expectations, estimates and projections relating to the proposed acquisition of Hummingbird by Open Text, including the expected closing of the transaction, the benefits thereof and the integration of Hummingbird with Open Text. These statements are not guarantees of future performance and are subject to certain risks, uncertainties and assumptions that are difficult to predict. Therefore, actual results could differ materially and adversely from those expressed in any forward-looking statements as a result of various factors. Important factors that may cause such a difference for Open Text and Hummingbird include, but are not limited to, the possible failure to satisfy necessary conditions to closing, difficulties in integrating the two businesses and other risks detailed from time to time in Open Text's filings with the Securities and Exchange Commission (SEC), including its Form 10-K for the year ended June 30, 2005. You should not place undue reliance upon any such forward-looking statements, which are based on Open Text management's beliefs and opinions at the time the statements are made, and Open Text does not undertake any obligations to update forward-looking statements should circumstances or management's beliefs or opinions change.