

OpenText Portlets for Content Server

Creating a unified, context-aware and optimized user experience for the OpenText ECM Suite across channels, devices and applications...

The Consumerization of the web has changed end users expectations as to how they interact with their content. The OpenText Portal provides a scalable, highly interactive, personalized online experience that meets the demands of today's Web 2.0 empowered users to help improve productivity, fuel innovation and improve customer satisfaction.

The OpenText Portal provides powerful content aggregation for integrating business applications, processes, and information. OpenText Portlets allow customers to surface valuable content into intranet, extranet and internet web pages while also allowing management control of data. These Portlets give organizations a way to merge, highly flexible and personalized interface, whether it is within their OpenText Portal-managed intranet, extranet, or external Websites.

OpenText Portlets for Content Server provide organizations with the tools to connect users with each other, project teams, remote offices, business partners and customers. Moreover, OpenText Portlets for Content Server enables users to connect to business content in the context of the project or process they are working on. Multiple OpenText Content Server instances can now be viewed and utilized without a need to switch from one repository to the next. Time is saved, access is simplified, and users can focus more on their work instead of looking for content.

Business problems solved

OpenText Portlets for Content Server provide powerful, yet simple interactive views of people and content that information workers need to get their job done. The following Portlets can be used to enable information workers to locate, personalize, leverage, and collaborate around OpenText Content Server based information:

Activity Feed Portlet

Connects Employees: In large organizations, employees are often separated by geography, time zone, or departmental barriers that can hinder effective collaboration. OpenText's Activity Feed Portlet solves these challenges by providing access to the unique, social collaboration tools offered by OpenText Pulse. By streaming work statuses, updates and notifications – similar to the popular Facebook social networking site – employees can keep up to date on the activities of their colleagues, identify expertise throughout the organization, and collaborate around concepts and content. Bottlenecks, timeline changes, and other project statuses can be easily relayed to others. And no time is wasted waiting to be notified. Employee profiles can also be created and made available to “followers,” giving the application a more personal feel and enabling information workers to easily identify contributors and domain experts.

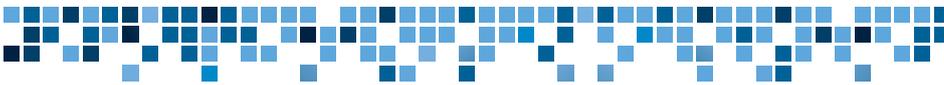
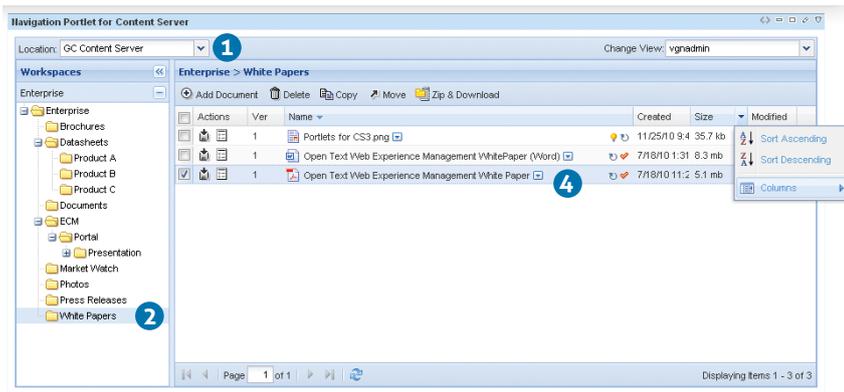


Fig. 1



1. Aggregate and interact with one or more Content Server environments
2. Easy navigation of Content Server based on Content Server permissions
3. Control of the details to be shown, sorting and pagination (remembers last state)
4. Content Server type action menus to make it familiar to users

Makes Document Updates Accessible: It is often time consuming for document edits to be sent and cycled between employees. The Activity Feed Portlet eliminates the hassle by allowing users to easily attach documents and versions to a status update. These uploaded documents can then be downloaded and viewed by team members and contributors, thereby dramatically reducing the effort needed to circulate content for review and feedback.

Navigation Portlet

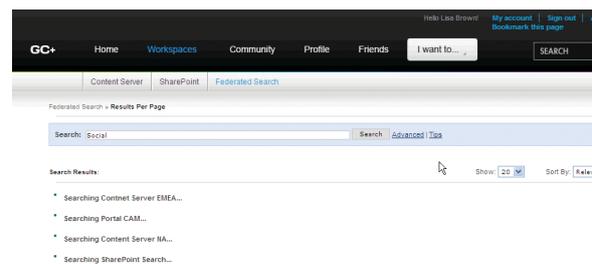
Simplified View and Navigability of all Content: Organizations typically have many different workspaces, and frequently different content repositories, that employees have to switch between to carry out different tasks. This is made much easier when all information users need is consolidated into a unified workspace. The Navigation Portlet offers users a unified view of business content located in multiple OpenText Content Server repositories. With access control based on existing user permissions, the navigation portlet for Content Server provides information workers with a tailored, snapshot view of content they are working on. It provides a personalized workspace that spans various repositories, or any other document centric activity they may be involved in with their co-workers, customers and / or partners. This simplifies content access, streamlines “time to locate” critical or often used documents, and eliminates the need to search and work across various instances of Content Server.

Configurability: With the Navigation Portlet, documents can be viewed across workspaces, and with their status updates visually displayed (i.e. new, modified, reserved, featured item). Information workers can then easily decide how and where to organize them. Users edit the file type they wish to see when navigating; thereby reducing the time spent combing through result sets for the right content. The Portlet can also be configured to start the navigation at a particular location whenever entered;

if closed, reopening the Portlet will bring users back to the previous location. This eliminates the need for information workers to continually scroll to a start-point and reduces overall time required to locate documents, reports and other resources.

Federated Search Portlet

Fig. 2 Federated Searching Across Repositories



See More, Search Less: With so many instances within Content Server, searching through each separately can waste valuable time. The federated search portlet provides the ability for users to submit basic or advanced searches across multiple Content Server instances file systems, databases and custom application to federate search results into a single customizable view.

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