



Product Fact Sheet: OpenText Remote Cache

A Distributed Document Caching Solution





OpenText Remote Cache is a distributed document caching solution for systems based on OpenText Content Server, such as OpenText Document Management and OpenText Application Governance and Archiving. You install Remote Cache at remote sites to provide users with faster access to documents for fetching, viewing, and downloading. Remote Cache stores local copies of recently requested documents, HTML renditions of documents, and embedded images, giving remote users dramatically faster access to information in Content Server.

Remote Cache intelligently monitors requests from remote users connecting over low bandwidths to fetch, view, or download documents in the Content Server database at the primary site. If the document or its HTML rendition is available in cache, the Remote Cache client satisfies the request locally. If the document or its HTML rendition is not available in cache, Remote Cache downloads it from the primary Content Server site so that it can satisfy subsequent requests locally.

Remote Cache preserves the integrity of your local database by adhering to your Content Server permissions model. For documents marked for public access, Remote Cache checks permissions at the central server to verify the document is still public. If the permissions have not changed, the document stored in the cache is then served to the customer. If a document is marked as protected or private, Remote Cache always checks with the central server to verify that the requesting user has permissions to see the document, and then identifies the most recent version and serves it to the end user. Changes to document security that are applied to the central Content Server system are immediately put into effect at the remote site, so your remote documents are as secure as your central ones.

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Configure Automated Process Statesule Specify the automated process should be resculing uplead data, download data, update data and delete data requests for the documents from the remote cach the primary Content Server and vice versa. Configure 2-ache Series Settings Administer cache size, contents, partitions, etc.			OPENTEXT Content Server			•••••••••••••
			Section 2 Configure Server Parameters			
Configure Populate Schedule Specify the download schedule for populating the remote cache from the primary Content Server.						
Configure Server Parameters Administer port number, server location, passwords, etc.			Enter the information for associated Content	Server		
Configure Store & Forward Settings Specify the settings for store & forward, including status, threshold and schedule.			Content Server Full Domain Address	contentserver		
Configure JVM			Port #:	2099		
Purce Cache Settings Purce Cache Settings Purge documents stored in the cache. Specify the interval for automatic purge, or perform the action manually.			Remote Cache Server Information			
Purge Remote Cashe Log Files Clear the remote cashe log files.			Unique Display Name:	Remote Cache		
View Remote Cache Reports Wew the reports including cache size, cache statistics and the documents to be uploaded to the primary Content Server.			Host Name:	remotecache		
			Port #:	2099		
			Support Alias:	/img/		
		Administrator Password:	•••••			
			Verify Password:	•••••		
			Remote Cache Proxy Information Enter the UR pattern mapping for the Remote Cache proxy service. All requests containing the pattern in the first box will be passed by the proxy to the URL defined in the accord box. To application server must be restarted for these durings to take effect.			
			URL Pattern Mappings:	/livelink	to http://remotecache:80	
				/Ilview	to http://remotecache:80	
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Improve Performance for Remote Users

Remote Cache dramatically enhances system usability for users located at remote facilities with limited bandwidth network connections to the central Content Server system, promoting increased user adoption and accelerating return on investment.

Optimize the use of limited network bandwidth

Remote Cache optimizes the network traffic between the remote site and the central Content Server site, so remote users do not experience slow document downloads across low-speed networks.

Observe Content Server permissions

The security of the central Content Server database is respected, since Remote Cache verifies the permissions in the database before granting access to any private document.

Minimize administrative overhead

Remote Cache introduces minimal administrative overhead, since there is no replicated database to maintain at the remote sites.

Features

• **Request Monitoring**—Remote Cache monitors requests—such as document view, fetch, and download requests—which remote users submit to Content Server. Requests are satisfied from the local cache when possible, or are redirected to the primary Content Server site.

• Access Control—Remote Cache differentiates between *public* documents and *private* documents. For private documents, permissions are always checked with the primary Content Server site before granting access to the requesting user. Public documents are immediately served to the requesting user without checking permissions.

• **Remote Administration**—A simple administration application allows administrators at the primary site to configure and monitor Remote Cache hosts over the Web.

• Heterogeneous Host Support—Remote Cache works with supported Content Server versions running on supported operating systems. For example, the main Content Server can be running on Solaris and the Remote Cache server can be running on Windows 2003 Server.



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• Cache Pre-Population—Remote Cache lets administrators mark documents and folder for pre-population to specific Remote Cache servers. The Remote Cache server periodically queries the central Content Server, downloading marked versions and new documents to the local cache before users actually request them.

• **Two-Stage File Upload**—Remote Cache processes file uploads at the remote server so users do not have to wait for documents to travel over slow network connections. Remote Cache creates a placeholder in the central Content Server repository and then uploads the data in the background. When the data upload is complete, the placeholder disappears and the document is available for fetching, viewing, downloading, and so on.

• Audit Trail—Remote Cache inserts audit records for all private and/or protected documents that are viewed or fetched from the remote cache.







About OpenText

OpenText is the world's largest independent provider of Enterprise Content Management (ECM) software. The Company's solutions manage information for all types of business, compliance and industry requirements in the world's largest companies, government agencies and professional service firms. OpenText supports approximately 46,000 customers and millions of users in 114 countries and 12 languages. For more information about OpenText, visit www.opentext.com.

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TOGETHER, WE ARE THE CONTENT EXPERTS

Fact Sheet

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