



OpenText ECM Suite for eGovernment

- Replace manual processes with efficient, paperless processes—and eliminate the costs, risks, and waste associated with paper
- Link agencies with a single, integrated content management repository and business process management system to enable information sharing and collaboration across agency walls
- Rapidly deploy pre-configured, turnkey applications for department functions such as role-based service requests, contract management, vital records, permitting, licensing, eProcurement, asset management, and many others
- Enhance productivity with an easy-to-use browser-based application that provides employees with all the information they need to complete their daily tasks on their desktop computer or mobile phone
- Leverage sophisticated reporting, search, and dashboards to provide managers and executives with greater visibility into agency operations
- Deploy electronic kiosks that give citizens secure access to information and services over the Web, enabling them to generate and track requests and inquiries

Making “Paperless Government” a reality—for government and its citizens

OpenText ECM Suite for eGovernment is a simple yet powerful solution that provides greater efficiency, responsiveness, transparency, and compliance while lowering the cost of doing government business. That in turn helps keep budgets in check and reduce the thirst for tax revenue.

OpenText ECM Suite for eGovernment contains the functionality required to convert manual, paper-based processes to electronic, online processes. Taking this step toward becoming a paperless government makes any government entity more efficient while reducing the costs, risks, and waste associated with lengthy, unsecure, inconsistent, paper-based processes, as well providing the ability to forecast budgets with more accuracy.

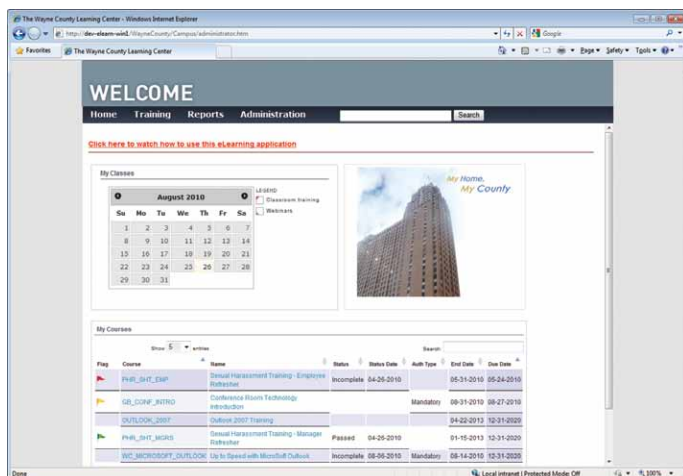
The foundation for OpenText ECM Suite for eGovernment is a transactional content processing framework that includes

- On-ramping services for document capturing, data extraction, eforms processing, searching, DoD 5015–certified records management, and intelligent archiving;
- Customizable and repeatable business process management;
- ECM services for managing structured and unstructured information and processes for records management, archiving, and search; and
- User-friendly, role-based portal accessible via interfaces such as browser or mobile device.

These components have been configured to create department- specific applications such as service requests, contract management, asset management, accounts payable, permitting and licensing, voter registration, vital records, eProcurement, digital mailroom, eLearning, and more.

An eGovernment solution like no other

OpenText ECM Suite for eGovernment unites a number of unique capabilities in one integrated solution:



Enhance productivity with an easy-to-use browser-based application that provides employees with all the information they need in one location.

■ **Powerful and easy-to-use, role-based portal interface:**

OpenText ECM Suite for eGovernment incorporates the best tools from consumer and enterprise software, including an email/messaging inbox, “my apps” module with the applications employees use most, enterprise search, social workplace tools like chat and personal profiles, and mobile access to content and processes from smartphones. Its easy-to-use interface encourages adoption and reduces training and learning costs.

- **Sophisticated backend technology:** In addition to mature ECM technology and business process management OpenText ECM Suite for eGovernment also integrates with numerous external applications, including JD Edwards, PeopleSoft, and SAP®, providing department-specific functionality for management and controls. Leveraging a centralized content management system enables information to flow across organizational boundaries.

- **Configurable business process workflows:** Creating workflows that efficiently manage business processes is a critical piece of a successful eGovernment system. The OpenText solution includes carefully designed, out-of-the-box workflows—but just as important is the graphical process designer, which allows users to configure or create new workflows as needed, without relying on IT.

- **Support for compliance requirements:** Reducing risk is an important goal of government today. OpenText ECM Suite for eGovernment enables agencies to meet that goal by centralizing content in one system to eliminate information silos, automating records management to retain and dispose of content legally, applying security to meet privacy requirements, and providing reporting and dashboards to enable greater transparency.

- **Turnkey applications ready to deploy:** To minimize upfront investment and deployment effort, OpenText ECM Suite for eGovernment includes a number of pre-built, pre-configured applications (such as vital records) that map to typical agency processes and that can be quickly tailored to your specific requirements.

- **Hosted solution:** In addition to a traditional on-premises solution, OpenText offers a hosted solution for eGovernment designed to ensure that your business-critical applications are highly available, that they're always secure, and that they meet or exceed compliance mandates and best practices. The OpenText ECM Suite for eGovernment hosted solution is customized to provide the exact level of management, support, and infrastructure needed to meet your current and future business needs.

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