

SOLUTION OVERVIEW

Seamless eDiscovery

Simplify and operationalize eDiscovery, investigations and regulatory compliance



Gain control, visibility and faster access to relevant data



Reduce effort, risk and time to results



Decrease outside counsel spend



Easily deploy, use and scale

The volume of data and number of data sources enterprises must juggle are soaring. Even the most IT-savvy organizations are being taxed by demands to identify and collect potentially responsive information for litigation, investigations or regulatory compliance.

Time to results is critical for effective legal risk management and case resolution. Many in-house legal teams rely on IT to collect data. They then send it to vendors and external counsel for culling, review and production to meet demanding timelines—regardless of cost or budget. This approach hinders visibility due to corporate information residing in silos, increases risk and leads to unnecessary document review and hosting costs.

OpenText Seamless eDiscovery is a comprehensive, end-to-end solution that gives in-house legal teams unprecedented control, visibility and fast access to case data. Built on integration between OpenText™ Encase™ Information Assurance and OpenText™ Axcelerate™, Seamless eDiscovery offers automation at every stage, from integrated legal hold and collections through to analysis and review production.

By empowering legal departments to perform all eDiscovery and investigation tasks themselves, Seamless eDiscovery reduces in-house legal professionals' reliance on IT, improves efficiency, expedites project timelines, decreases risks and reduces early costs.

“The OpenText [solution] has been elegant from the beginning. It was a smooth transition. We were able to reduce costs materially, almost immediately. We were able to get answers more quickly and efficiently. I wish we had done it sooner because it has allowed us to be much more responsive and avoid a lot of headaches in other litigation that have come up since we first needed an eDiscovery partner.”

Sam Castor, EVP, Policy and Deputy General Counsel, Switch

[Read the case study](#)

Gain control, oversight and faster access to relevant data

With Seamless eDiscovery, legal teams can quickly execute and track legal hold notifications. They gain full control, visibility and access to forensically (and discreetly) search, collect and preserve potentially relevant data. Sources can include the organization’s cloud applications, Microsoft 365®, Microsoft Teams®, Slack™, Google™, Box™, endpoints and other sources of data—including off-network from remote and hybrid employees.

Once data is collected and preserved, there’s no need to send it “over the fence” to multiple vendors and outside counsel. Instead, Seamless eDiscovery allows teams to easily upload collections to the advanced eDiscovery platform for analysis, review and production. They can rapidly narrow down data sets to the most important information and control the flow of data to outside counsel and/or managed document review teams for issue coding, privilege and privilege QC.

These “do it yourself” capabilities within Seamless eDiscovery reduce reliance on IT and centralize eDiscovery operations, processes and case data. In-house legal professionals control where their data is located and the flow to service providers and law firms.

Reduce effort, risk and time to results

Automated workflows substantially reduce manual interventions and tasks. Legal productivity is improved, lowering the time spent on data-intensive tasks and reducing risk. For example:

- **Integrated legal hold functionality** eliminates unwieldy, time-consuming and error-prone spreadsheets to execute and track legal hold notifications.
- **Templates and workflow automation** reduce slow and risk-prone collection tasks.
- **Automated data processing** with hash-based deduplication and integrated de-NISTing isolate user-created content and suppress system files.
- **Easy uploading** simplifies review and analysis.

Risk reduction and defensibility are assured from collection and production, with complete reporting, auditing and logging to ensure chain of custody and preservation in forensically sound LEF and E01 formats. Automated build redaction capabilities, including Regular Expression (RegEx) pattern detection, protect personal, sensitive and confidential information and ensure compliance with data privacy requirements. Automated QC is included for redactions and productions.

Reduce outside counsel spend

Legal teams need to know the potential costs to make faster data-driven decisions on case strategy. With Seamless eDiscovery, legal teams know these costs and also save on early spend before documents are hosted for review.

Through pre- and post-collection analytics and culling at the point of collection, legal professionals gain rapid insight into the universe of potentially relevant data to gauge cost and scope of production requests. Users can ensure that only necessary data is collected while automatically deduplicating, eliminating redundant and trivial data, and reducing volume for downstream hosting and review.

A comprehensive suite of automated front-end analytics, predictive filtering and technology-assisted review tools narrows data sets quickly and surfaces the most relevant information. The volume of data warranting review by managed providers and/or law firms is substantially reduced.

Managed
Review Services

eDiscovery
Advisory Services

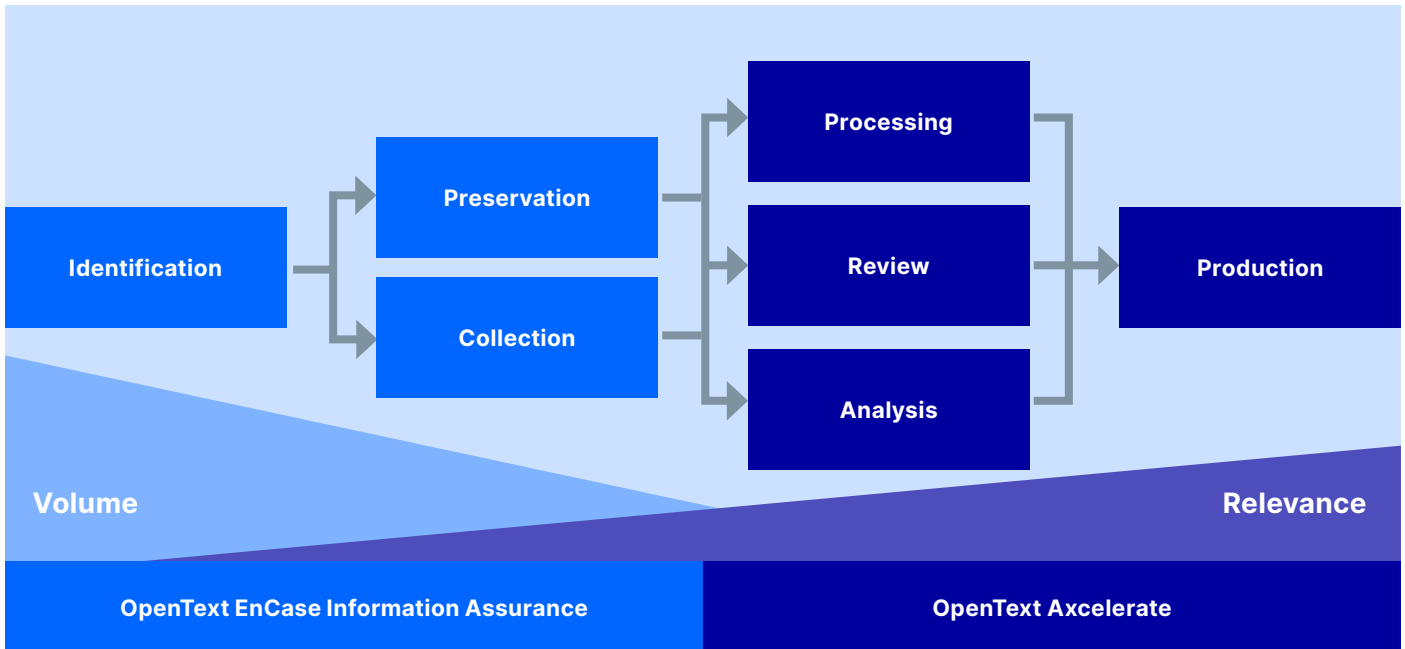
Recon Investigations

Easily deploy, use and scale

Seamless eDiscovery is easy to deploy and architected to address the needs of global enterprises whether they are fully cloud-based, hybrid or on-premises. The solution is easy to learn and use, with an intuitive web-based UI and “single click” functionality. Designed for scalability and matters of any size, Seamless eDiscovery scales to accommodate millions of nodes and petabytes of data.

Seamless eDiscovery integrates OpenText EnCase, the gold standard in forensic collection and preservation, investigations and security, with OpenText Axcelerate, a leading eDiscovery and investigation platform with the most robust analytics in the industry. Architected to address the litigation, investigation and regulatory compliance needs of global enterprises, Seamless eDiscovery is the only solution that manages from collection through to production.

Streamlined and repeatable eDiscovery across the Electronic Discovery Reference Model (EDRM)



Adapted from Electronic Discovery Reference Model, EDRM (edrm.net)

Product	Description
OpenText EnCase Information Assurance	A comprehensive, scalable solution that identifies, collects and preserves electronically stored information (ESI) for litigation, compliance and regulatory requests.
OpenText Axcelerate	A flexible, powerful, eDiscovery and investigations platform built around proprietary advanced analytics, machine learning and automation. Blends best-in-class investigative capabilities with a fully integrated, intuitive review interface.
OpenText Professional Services	Get expert advice, guidance and assistance with implementation. The team provides customized configurations to meet customer needs, assists with deployment strategies and planning and drives efficiency through integrations and workflows.

Learn more:

[OpenText Information Assurance](#)

[OpenText Axcelerate](#)

[OpenText Managed Document Review Services](#)

[OpenText eDiscovery Advisory Services](#)

[Blog: How to generate a custom shortlist of eDiscovery vendors](#)

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

Connect with us:

- [OpenText CEO Mark Barrenechea's blog](#)
- [X \(formerly Twitter\)](#) | [LinkedIn](#)