

PRODUCT OVERVIEW

OpenText™ Insight

Move through eDiscovery, regulatory compliance and investigations efficiently using advanced analytics and machine learning



Quickly surface important information with advanced analytics and technology-assisted review based on continuous active learning



Accelerate review in more than 270 languages, including Chinese, Japanese and Korean



Protect sensitive data from inadvertent exposure



Automate discovery workflow to save costs and reduce mistakes



Zero in on the best passage in a document for expedited relevance review

Purpose-built for the demands of big data eDiscovery, OpenText™ Insight leverages the latest in advanced analytics and machine learning, eliminating the need to set eyes on every document.

OpenText Insight is a complete, cloud-based, eDiscovery platform for corporate legal teams and law firms, integrating data processing, early case assessment (ECA), review, machine learning, analysis and production. Built for tackling the largest, most complex document review projects, Insight incorporates the latest advancements in analytics, machine learning and review functionality to accelerate review, save costs and get to the important data sooner.

Home in on important communications, players and data

Insight makes it easy for attorneys and investigators to quickly find what matters. Advanced analytics, including social networking, communications and visualization, provide insights, surface important communications and deliver an accurate view of the players at the heart of the matter, to help users quickly home in on the data.

Quickly surface the most relevant information with technology-assisted review

The OpenText™ Insight Predict module provides advanced technology-assisted review (TAR) for third-party productions, investigations, early case assessment, outbound productions, witness and issue preparation or privilege QC. Based on a continuous active learning protocol, the module prioritizes the most important documents and highlights the key passage in those documents, saving up to 80 percent or more on the total cost of review.

With multiple rank lists, Insight Predict brings the important and most relevant documents to the forefront. Insight Predict best passage highlighting provides

Legal Tech and eDiscovery Services

- eDiscovery consulting, including analytics and technology-assisted review consulting and support
- Managed review services
- Investigation support
- Data breach response analysis and reporting
- Multi-language search and review
- Project management
- Data collection and forensics
- Data management services, including data processing, loading, productions
- Managed services
- Expert testimony

unprecedented TAR transparency and efficiency. Insight Predict is the only TAR engine to highlight the best passage in the document so that a reviewer's attention is immediately drawn to the portion of the document that the algorithm has identified as likely to be relevant. By removing the guesswork, this breakthrough technology enables reviewers to determine relevance more quickly, saving substantial time and costs.

Contextual diversity, a powerful integrated algorithm that is unique to Insight Predict, lowers the risk of missing relevant documents from among the stream of documents being reviewed. Many systems concentrate exclusively on relevance feedback, which provides the unreviewed documents predicted to be the most relevant. But, contextual diversity adds in some exploratory documents to ensure users have looked into every corner of their document collection. Insight Predict works for document sets in multiple languages, allowing users to prioritize Chinese, Japanese, Korean or other complex and multi-language documents.

Accelerate multi-language processing, search and review in 270+ languages

Global litigation often involves documents in several languages. A leader in multi-language eDiscovery, Insight offers a variety of language technology and services, from processing through technology-assisted review, search and review. Rather than working with multiple vendors to process, translate, search and review documents, Insight is a one-stop source for multi-language review.

Protect sensitive data

Insight protects PII, NPI, PCI, PHI and any pattern-based phrase, using automated redaction to remove privileged and confidential information quickly and easily, which reduces the time and cost of a review. No conversions are required, making mass redactions and pattern redactions over thousands of documents faster and more cost-effective.

Automate workflow to save time and reduce risk

Insight is packed with features such as automated processing and loading, high-speed batching and dynamic review workflows and productions, so legal teams save costs and get to the important data sooner.

OpenText Insight features

Technology-assisted review

- Surface the most relevant content with Insight Predict, a module within Insight, for any type of review or document collection size
- Identify pockets of unknown documents, further improving the accuracy of the Insight Predict algorithm
- Rapidly assess what the TAR engine sees as relevant with best passage highlighting

Lightning-fast search

- Find needed documents in seconds with multi-modal search, including enhanced Boolean search, drag-and-drop search, expanded keyword analysis and power search using thousands of simultaneous Boolean searches

Visual analytics and social networking

- Home in on important documents with realtime graphs, charts, timelines and social networks
- Get visual insights into data with flexible columns and previews
- Use social networking, track email communications between one and many or focus on two key witnesses with email and a timeline view for an investigation

OpenText Insight features

Automated redaction

- Remove privileged and confidential information from documents quickly and easily to reduce the overall time and cost of review
- Make multiple redactions and better manage redactions after they are made, within the native viewer, including PDFs—no conversions necessary
- Perform mass redactions, text-select redactions, pattern redactions, such as NPI, and sensitive data, such as account numbers and social security numbers, along with any pattern-based phrase with a document and page-range redactions

Review workflow

- Build dynamic review workflows, leaving folders and spreadsheets behind
- Set up review stages to fit specific review plans and set up users and workflow rules to determine where documents go next
- Receive documents dynamically, as they are needed
- Monitor progress through the review dashboard or create reports to track progress, productivity and tagging patterns

Paging and highlights

- Click to see the next document instantly, even with large text files and thousands of highlights, improving reviewer productivity

Processing and productions

- Load, process and produce documents using automated workflow or let OpenText Insight Professional Services take care of these tasks

Multi-language processing, search and review in 270+ languages

- Process, search and review in more than 270 languages, including Russian, Arabic and Hebrew and CJK languages using advanced tokenization technologies
- Translate documents on the fly with one click, including search terms, using Translation Assistant
- Integrate enhanced machine translation for first-round review

User-controlled administration

- Set up sites, manage users, load data, run analytics and manage reviewers, giving different rights to others as appropriate
- Set up a new site based on an existing model, create new fields, choose redactions labels, folder structures, search fields, lookups and more

Interactive reporting dashboards

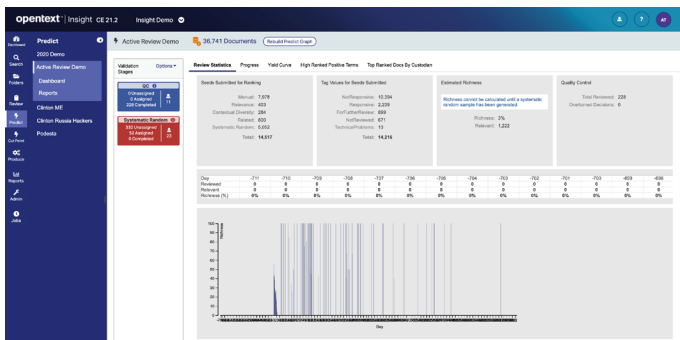
- Ensure transparent reporting and defensible results
- Monitor and share review progress for a single case or across cases with interactive dashboards to see trends, including project status, reviewer progress, cost versus budget and more

Intuitive user interface and localization

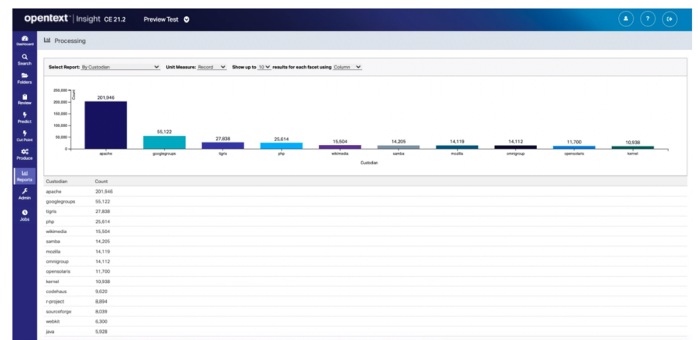
- Move through the review process with an intuitive, drag-and-drop user interface
- Localize the UI to any language with a single click

Integrated Amazon Web Services machine translation

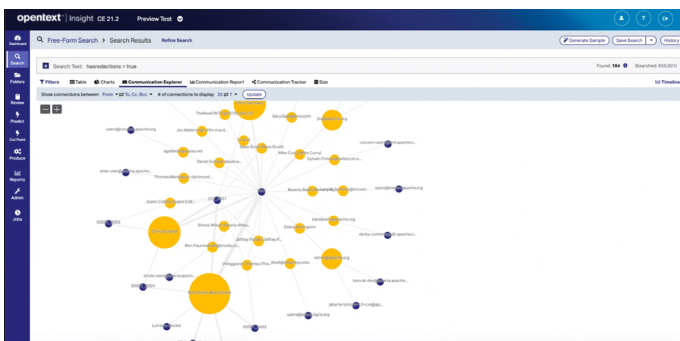
- Gain rapid access to accurate translation with integrated Amazon Web Services (AWS) machine translation



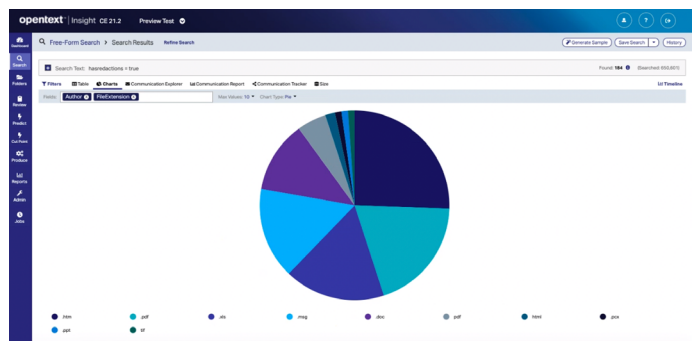
Insight Predict review statistics



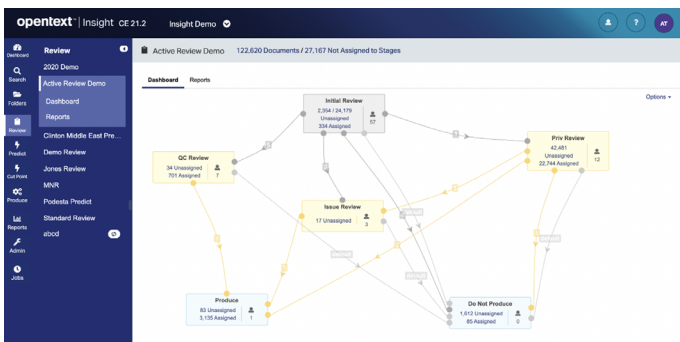
Interactive processing report



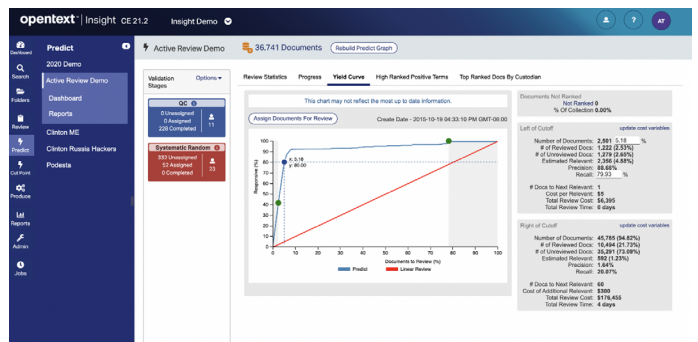
Communication explorer



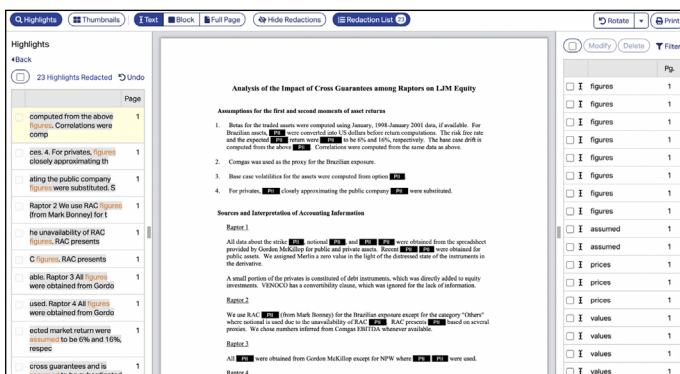
Search results pie chart report



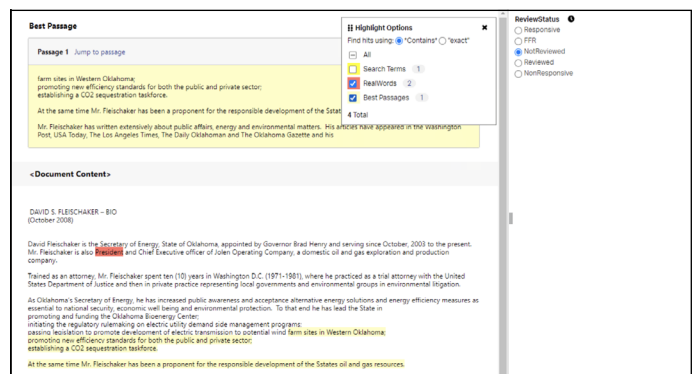
Dynamic review workflow



Insight Predict yield curve



Automated redaction



Best passage highlighting

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