

PRODUCT OVERVIEW

OpenText Documentum

Build on the strength of traditional ECM and prepare for a future of Content Services, cloud, automation and AI



Enhances productivity

with a variety of collaboration tools



Reduces risk

with a unified and scalable repository



Makes IT more agile with

automated, fast deployment



Offers extensibility and interoperability

Organizations of all sizes are grappling with the volume and diversity of content. Managing documents, emails, forms and process-created data, has never been more challenging. Increased regulations, additional content types and new ways of working can make the task seem overwhelming. Beyond these challenges, however, is the opportunity to transform organizations by extracting value from information while enhancing governance.

OpenText™ Documentum™ provides a broad set of capabilities that manage content across file stores, enterprise applications, such as SAP, and collaborative tools, including Microsoft® SharePoint®. Its extensibility makes custom integrations simple. With Documentum, organizations ensure information is organized, preserved and easily accessible, while adhering to privacy and security protocols.

Enhances productivity with comprehensive collaboration

Documentum provides integrated support for the entire lifecycle of a wide range of content. It goes beyond typical office documents to include CAD files, design templates, rich media, audio, video, instant messaging threads, blog posts, images and more.

"The system's ease of use and the level of automation means the County will expend less human capital on the mundane process of the appeal and more human capital on the actual analysis and customer service of the appeal."

Murtaza Masood
Information Technology
County of Los Angeles Department
of Human Resources

[Read the Success story](#)

Library services offer control for all data types, with customizable permissions for users, groups and roles at the data object level. This not only ensures that users do not overwrite each other's work or make incompatible updates, but also offers automatic versioning capabilities for managing and tracking content, regardless of format. Library services creates the vital link between disparate data and data types to make information truly useful and more accessible.

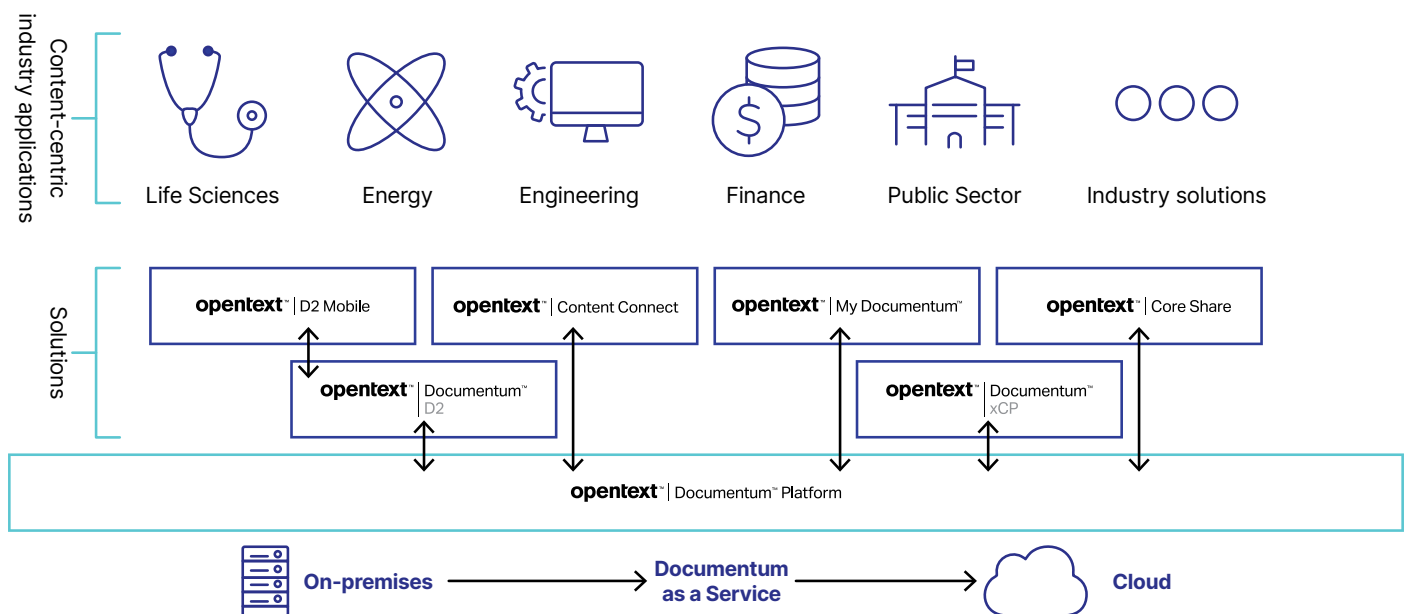
Reduces risk with a unified and scalable repository

Content must be stored in a way that maximizes IT resources without placing limits on accessibility. This requires a unified repository capable of meeting future enterprise requirements while still enforcing governance policies, regardless of location—corporate, branch office or in the cloud. Documentum's unified repository ensures this by eliminating data silos and automating the categorization and intelligent tagging of information to speed search and retrieval.

Makes IT more agile with automated, fast deployment

Today's IT investments must reap organizational benefits and accelerate ROI. Gone are the days when enterprise content management initiatives involved deployment and training that was measured in months, or even years. Organizations do not have the time or resources to endure lengthy projects. IT staff must find ways to become more agile.

Documentum includes fully adopted virtual machine and container technology to make deployments more portable and repeatable. Support for automated deployment orchestration technology, such as open-source Kubernetes and Ansible, makes provisioning Documentum predictable and consistent, reducing the chance for error with a packaged set of best practices.



OpenText Documentum is the foundation supporting content-centric applications and solutions

OpenText Documentum Platform features

Documentum Server	A foundational server for ECM and Intelligent Case Management solutions provides essential capabilities for organizing, controlling and accessing enterprise content
Documentum Administrator	The primary interface to monitor, configure and manage access control and information persistency
Documentum Foundation Classes	Documentum's primary Application Programming Interface (API) for Java™ development
Documentum REST Services	REST-based web service API
Documentum Foundation Services	SOAP-based web service version of Documentum Foundation Classes
Content Management Interoperability Services	OASIS-standard API for enterprise content management systems
Documentum Composer	Desktop tool for assembly, configuration and deployment of Documentum applications
OpenText™ Documentum™ xPlore	Documentum's full-text indexing and search service
Content Intelligence Services	Semantic analysis and entity extraction service for automated classification, tagging and category mapping
Federated Search Services	Adapter-based service to extend search queries to external information sources
Thumbnail Server	Rapid access service to lightweight previews for increased user productivity

Users can access and utilize content in Documentum with a number of UI options



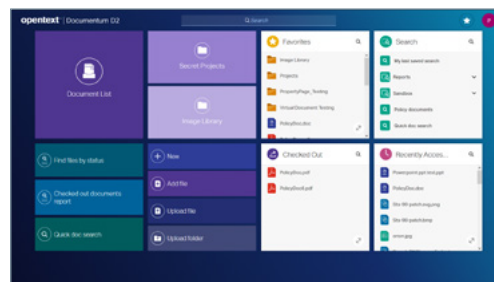
Documentum data visualization with OpenText™ Magellan



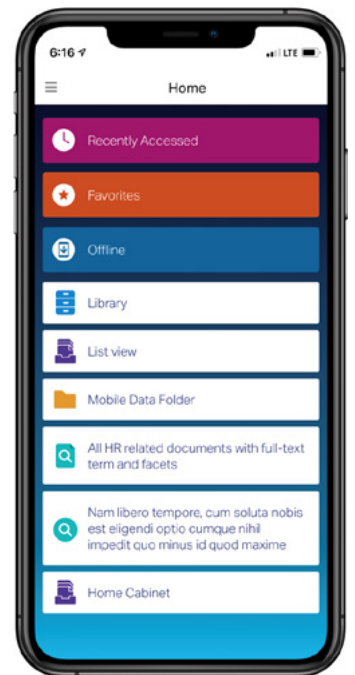
Access content from Microsoft® Office applications with Content Connect



Create dynamic, purpose-built case management solutions with OpenText™ Documentum™ xCP



An intuitive and personalized experience with OpenText™ Documentum™ D2



Access content on the go with OpenText™ Documentum D2 Mobile

Offers extensibility and interoperability

Documentum provides broad capabilities to easily incorporate disparate repositories, structured data stores and social and collaborative tools, such as SharePoint, SAP and Oracle®, along with enterprise applications, on-premises or in the cloud. To achieve this, Documentum employs open and standard technologies to ease integration challenges. In addition, it provides integration possibilities through standards, such as the Content Management Interoperability Service (CMIS) and open SOAP and restful APIs, to make custom integrations simple.

Documentum delivers a comprehensive foundation that builds on the traditional strengths of ECM, providing a framework for future success with Content Services. With capabilities for enhanced collaboration, search and information lifecycle management, the platform also supports today's requirements for interoperability, trust and security. Run Documentum anywhere using cloud-native technologies that vastly simplify deployments, upgrades and the regular introduction of new features.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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